# Exhibit C

1 2	Mary R. O'Grady, 011434 Joshua D. Bendor, 031908 Emma J. Cone-Roddy, 034285		
3	OSBORN MALEDON, P.A. 2929 North Central Avenue		
4	21st Floor Phoenix, Arizona 85012-2793		
5	(602) 640-9000 mogrady@omlaw.com		
6	jbendor@omlaw.com econe-roddy@omlaw.com		
7	Attorneys for Secretary of State Katie Hobbs		
8			
9	IN THE SUPERIOR COURT OF THE STATE OF ARIZONA		
10	IN AND FOR THE COUNTY OF MARICOPA		
11	ARIZONA DEMOCRATIC PARTY, an Arizona political party and political action	No. CV2021-006646	
12	committee; and STEVE GALLARDO, a qualified elector,  DECLARATION OF RYAN		
13	quanticu elector,	MACIAS MACIAS	
14	Plaintiffs,		
15	VS.		
16	KAREN FANN, in her official capacity as President of the Arizona Senate;		
17	WARREN PETERSEN, in his official capacity as Chairman of the Senate		
18	Judiciary Committee; KEN BENNETT, in his official capacity as the liaison of the		
19	Arizona Senate; and CYBER NINJAS, Inc., a Florida corporation,		
20	Defendants.		
21	I, RYAN MACIAS, declare as follows:		
22	1. I am over 18 years of age and am competent to testify regarding the		
23	matters discussed in this declaration.		
24	2. My areas of expertise include el	ection technology, security, and policy.	
25	3. I have been retained in this matt	er to provide an expert opinion regarding	
26	the security and reliability of the practices and	procedures of the Arizona Senate and	
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### <sup>1</sup> https://www.eac.gov/sites/default/files/eac\_assets/1/6/VVSGv\_2\_0\_Scope-Structure(DRAFTv\_8).pdf

Cyber Ninjas, Inc. in their audit of the Maricopa County ballots and election equipment from the 2020 General Election. I am not being compensated for my work in this case.

4. My curriculum vitae is attached to this report as **Exhibit 1.** 

#### **EXPERT CREDENTIALS**

- 5. I am the owner of RSM Election Solutions LLC, an election technology and cybersecurity consulting and advising company organized in Washington, D.C., registered as a foreign LLC in Oklahoma, and operating out of Tulsa, Oklahoma. RSM Election Solutions LLC's core principle is: Resiliency in the election infrastructure = Securing election technology + Mitigating risk to the democratic process.
- 6. I am a subject matter expert with over 15 years of experience in election technology, security, and policy. In this capacity, I have developed strategies and advise the election community, including federal, state, local, and tribal governments, on ways to build resiliency in the election infrastructure. I engage directly with election officials to identify risks to the election infrastructure and processes, as well as highlight mitigative measures, compensating controls, and best practices that election officials and private sector partners can implement to manage the risks. Previously, I was the Acting Director of the U.S. Election Assistance Commission's ("EAC") Voting System Testing and Certification Program, where I was the lead on modernizing the Voluntary Voting System Guidelines ("VVSG"), version 2.0,1 which focus on ensuring all voting systems used in U.S. elections are secure, accurate, and accessible. Prior to that, I served as the Senior Election Technology Program Specialist at the EAC for three years. Prior to joining the EAC, I spent 10 years with the California Secretary of State's Office, developing and implementing legislation, policies, and procedures on election technology and security, including serving as the technology lead for the Post-Election

Risk-Limiting Audit Pilot Program from 2011 to 2013.<sup>2</sup> For the November 3, 2020, General Election, I also served as an expert, observing the hand count audit and recount in Fulton County, Georgia.

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- 7. In preparing this declaration, I reviewed the Complaint and related filings in the following action: Arizona Democratic Party, et al. vs. Karen Fann, et al. in the Superior Court of the State of Arizona in and for the County of Maricopa, Case No. CV2021-006646. I have also conducted a search for and reviewed publicly available material related to this matter, including the Cyber Ninjas, Inc. Master Services Agreement (attached hereto as Exhibit 2) and Statement of Work (attached hereto as Exhibit 3) for this audit and the Senate's January 12, 2021 subpoena to Maricopa County for election materials. I also was present at the Arizona Veterans Memorial Coliseum, the location that the Arizona Senate procured for the recount portion of the audit, on Thursday, April 22, 2021, to review the set-up, configuration, security protocols, as well as the delivery of ballots. Further, I viewed the live video feed of the Cyber Ninjas operation at the Coliseum, at <a href="https://arizonaaudit.com/">https://arizonaaudit.com/</a>, and a recording of the April 22, 2021 press conference where Ken Bennett, the Senate's audit liaison, and Doug Logan, the CEO of Cyber Ninjas, Inc., provided information and answered questions about the audit. My opinions below are based on my experience and expertise in election technology, security, and policy and my review of these materials, video feeds, and facility.
  - I. Opinion 1: Neither the software nor hardware used by Cyber Ninjas to scan the ballots for the Vote Count and Tally Phase have complied with federal certification standards nor Arizona Title 16

<sup>&</sup>lt;sup>2</sup> <u>https://www.sos.ca.gov/elections/ovsta/frequently-requested-information/post-election-auditing-regulations-and-reports/post-election-risk-limiting-audit-pilot-program-2011-2013</u>

## requirements – specifically Arizona 16-442<sup>3</sup> - including as to accuracy, reliability, and security.

- 8. In 2002, Congress passed the Help America Vote Act of 2002, Pub. L.107-252, 116 Stat. 1666, (Oct. 29, 2002) <sup>4</sup> ("HAVA") to improve the administration of federal elections, including by providing minimum standards for voting machines. *See, e.g.*, 52 U.S.C. § 21081(a) (setting out minimum standards for voting systems used in federal elections). HAVA further requires the EAC to adopt a set of Voluntary Voting System Guidelines, including requirements for accuracy, reliability, and security, and to provide for the testing and certification of voting systems (*i.e.*, federal certification). Arizona law provides Arizona-specific requirements for a voting system to be used in Arizona elections, which includes meeting the requirements of HAVA, being tested by a federal voting system testing laboratory ("VSTL"), and certified by the Secretary of State's Office.
- 9. Section 4.2 of the Arizona Senate/Cyber Ninjas Statement of Work (SOW), entitled *Vote and Tally Phases*, describes "Scanning of ballots" as in scope, yet defines no methodology for this process. The equipment set up on the tables for the recount, as I observed inside the Arizona Veterans Memorial Coliseum on Thursday, April 22, 2021 and through the live video feed was not equipment that the EAC has certified nor has any federally accredited VSTLs tested for accuracy, reliability, and security.
- 10. While no detailed counting procedures have been made public, based on what I observed through the live video feed of the audit, and further information provided at the April 22, 2021 press conference, the process for the Vote Count & Tally Phase, appears to involve having one individual take a picture of both sides of the ballot

<sup>&</sup>lt;sup>3</sup> https://www.azleg.gov/ars/16/00442.htm

<sup>&</sup>lt;sup>4</sup> https://www.eac.gov/sites/default/files/eac\_assets/1/6/HAVA41.PDF

using the uncertified, untested scanning hardware and software supplied by Cyber Ninjas.

- 11. The picture of the ballot is then brought up on three screens, with a counter (person) sitting in front of each screen. The counter is supposed to review the paper ballot to ensure it is the same as the ballot on screen and then tally the vote off of the image on screen.
- 12. While the original paper ballot is placed on a carousel, resembling a "lazy Susan," which can be spun to each of the three counters to allow them to see the original ballot, in my observation of the live video feed, the counters do not appear to be following the standard process and procedure of verifying the paper ballot to what is on screen because the carousel is being spun too fast to adequately verify that what is displayed on the screen and what is on the original paper ballot are identical. In many instances, the counter is solely spinning the carousel containing the paper ballot without looking at it and tallying solely off the ballot image that was placed on screen via the uncertified, untested scanning hardware and software supplied by Cyber Ninjas.
- 13. The reliance on ballot images created by an untested and uncertified system is particularly puzzling and concerning given that the federally and state tested and certified voting system that Maricopa County used in the November 3, 2020, election created an official ballot image upon the original scan of each ballot.

  Additionally, the documents produced in response to the January 12, 2021, subpoenas included all electronic images of the ballots cast in Maricopa County in the November 3, 2020, general election. Therefore, instead of conducting the on-screen count of ballots using the uncertified, untested hardware and software supplied by Cyber Ninjas, they could and should have used the official electronic ballot images from the federally and state tested and certified voting system that were obtained as part of the subpoena.
- 14. The fact that uncertified and untested equipment is being used to capture and project the ballot image for the Vote & Tally Phase of the audit raises serious

concerns. For example, this means there has been no testing or certification to ensure that the system used is not preloaded with inaccurate ballot images, or the system's software is written to manipulate specific images and scanned ballots. Testing and certification by VSTLs and the EAC is designed specifically to protect against such risks, including through a source code review that ensures these risks cannot occur.

- II. Opinion 2: The Vote Count & Tally Phase (i.e., hand count) is not a hand count that follows industry best practices or Arizona "Hand Count Tabulating Methods" that have been developed to ensure accuracy, reliability, and security of the count.
- 15. The methodology of The Vote Count & Tally Phase, as described in Section 5.2 of the SOW refers to the process as a "hand count." This term has been reiterated in the Press Briefing on Thursday, April 22, 2021, by members of the forensic audit team.
- 16. However, a hand-count is a specific type of counting method and is defined by the U.S. National Institute of Standards and Technology ("NIST"), in its Election Glossary,<sup>5</sup> as "Counting ballot sheets and/or selections on ballot sheets by human examination." A ballot is further defined as "Presentation of the contest options for a particular voter."
- 17. In the case of Maricopa County's voting system, there are only two types of ballots: (a) a paper ballot that the voter marks, and (b) an electronic ballot – or the interface of a ballot marking device – which creates an output of a paper ballot.
- 18. This is further substantiated in the Arizona Elections Procedures Manual ("EPM") Section VII, which is entitled "Hand Count Tabulating Methods," whereby there are only two prescribed methods. The first method is for hand counting paper ballots, whereas the second method is for counting a voter verifiable paper trail

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<sup>&</sup>lt;sup>5</sup> https://pages.nist.gov/ElectionGlossary/

- 19. Based on what I have observed, the counting method being used does not comply with the NIST definition of a hand count or the EPM procedures for hand counting ballots applicable to Maricopa County ballots, both of which would require counting based on the original paper ballot and not a generated image of the ballot, and certainly not an image generated by an untested and uncertified system.
  - III. Opinion 3: The review of non-voting system technologies under the "Electronic Voting System Phase" could lead to inaccurate and invalid electronic voting system test results and findings.
- 20. One of the four phases of The Arizona Senate Cyber Ninjas Statement of Work (SOW) for the forensic audit is the "Electronic Voting Systems Phase." This phase involves two technologies that are not "electronic voting systems."
- 21. HAVA defines an electronic voting system i as the total combination of mechanical, electromechanical, or electronic equipment (including the software, firmware, and documentation required to program, control, and support the equipment) that is used— (A) to define ballots; (B) to cast and count votes; (C) to report or display election results; and (D) to maintain and produce any audit trail information. 52 U.S.C. § 21081(b). This definition is replicated in Chapter 4 of the Arizona 2019 EPM.<sup>6</sup> Additionally, the EPM states "Thus, a voting system consists of the electronic voting equipment (including central count equipment, precinct voting equipment, and accessible voting equipment) and election management system (EMS) used to tabulate ballots."
- 22. The SOW, in Section 4.3, includes review of Maricopa County's SiteBook, an electronic poll book a non-voting system technology as being included

https://azsos.gov/sites/default/files/2019\_ELECTIONS\_PROCEDURES\_MANUAL\_APPROVED.pdf (Page 90)

within the scope. This technology is used to validate the registration and authenticate the voter, in order for her/him to begin the voting process - a precursor to the act of voting. SiteBook does not meet the definition of voting equipment and is not part of the electronic voting system and therefore are not subject to the same standards under federal guidelines or state law.

- 23. The SOW Section 6.3 includes SiteBook as well as the NOVUS system. The NOVUS system is a Runbeck Election Services ballot duplication component and is not part of the electronic voting system nor is it listed as a component within the scope of the Electronic Voting Phase, as defined in Section 4 of the SOW entitled "Scope & Service Description." Therefore, the NOVUS system is also not subject to the same standards as components of the electronic voting system under federal guidelines or state law.
- 24. The Statement of Work's apparent conflation of the SiteBook and NOVUS systems as part of the electronic voting system indicates a lack of understanding for technical specifications and standards that apply to various aspects of election technology, and risks reaching conclusions that mislead the public regarding whether equipment used in Maricopa County in the 2020 election meet the standards and requirements that apply to the particular type of equipment.

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- IV. Opinion 4: The physical security does not meet best practices for protecting election infrastructure.
- 26. On January 6, 2017, then Secretary of Homeland Security Jeh Johnson, designated elections infrastructure as critical infrastructure<sup>7</sup> meaning that "assets, systems, and networks, whether physical or virtual, are considered so vital to the United States that their incapacitation or destruction would have a debilitating effect on

<sup>&</sup>lt;sup>7</sup> <u>https://www.dhs.gov/news/2017/01/06/statement-secretary-johnson-designation-election-infrastructure-critical</u>

security, national economic security, national public health or safety, or any combination thereof."8

- 27. The U.S. Department of Homeland Security (DHS) Cybersecurity and Infrastructure Security Agency (CISA) released published *Election Security Physical Security of Voting Locations and Election Facilities*, which outlines mitigative measures and compensating controls for physically securing locations that house election infrastructure (i.e., storage facilities, polling places, and centralized vote tabulation locations). A best practice listed in the document is to "Evaluate your security requirements and design an inspection program to enhance the capacity to monitor, report, and respond to incidents occurring in and around all election infrastructure, election facilities, and voting locations.
- 28. Section III, subsection A of the EPM is entitled Physical Security of the Electronic Voting System, states "Must be stored in a locked, secured location that prevents unauthorized access."
- 29. I observed that official ballots are in boxes that are secured inside locked cages yet it does not have a ceiling, so people could climb over inside the Arizona Veterans Memorial Coliseum. However, the equipment being used in "Vote Count & Tally" Phase is sitting in an unsecured, open area of the Arizona Veterans Memorial Coliseum, as visible in the live video feed of the audit.
- 30. What I observed is consistent with the concerns raised by multiple media reporters, including with video recordings, of the Arizona Veterans Memorial Coliseum being inadequately secured and non-credentialed individuals being able to enter the facility.

<sup>&</sup>lt;sup>8</sup> https://www.cisa.gov/critical-infrastructure-sectors

<sup>&</sup>lt;sup>9</sup> https://www.cisa.gov/sites/default/files/publications/physical-security-of-voting-location-election-facilities v2 508.pdf

- 31. On April 22, 2021, when I arrived at the Arizona Veterans Memorial Coliseum, there were no signs in the parking lot describing where the media and public needed to go to receive credentials. The security personnel waved my Lyft driver to the area where all the media was parked. I got out of the car and followed a cameraman up the stairs to the concourse level, where a door was propped open with a doorstop and left unattended. I proceeded to the seats where I sat and awaited the press briefing, but I did not see any protective measures that would have prohibited me from walking around with unfettered access.
- 32. During the April 22, 2021, press release, a door was left open and members of the press, as well as member(s) of the public were able to enter the building without receiving credentials.
- 33. Based on what I observed in-person at the Arizona Veterans Memorial Coliseum and through the live video feed, and from additional media reports, the security procedures being employed do not comport with the requirements in the EPM or CISA's guidelines for securing election infrastructure. The security procedures in room I was in, where the tally process was being conducted, is not in accordance with the requirements in the EPM or CISA guidelines for physical security, and ballots and voting equipment stored under such conditions would not be adequately secured pursuant to the EPM or CISA guidelines.

DATED this 25th day of April, 2021.

By /s/ Ryan Macias Ryan Macias

## Exhibit 1

## Ryan Macias

**RSM Election Solutions LLC** 

#### **Professional Profile**

Advising, strategizing, and developing policy for 15 years with a proven record of significant, successful contributions in election administration, election infrastructure, technology security, and standards development.

#### Experience

### RSM Election Solutions LLC- Election Technology & Cybersecurity Consultant/Owner: (05/2019 - Present)

Develop methodologies and strategies for evaluating critical products, assets, and appliances used to secure critical infrastructure, with emphasis on election infrastructure technologies.

Assess the needs of United States (U.S.) and International government entities, particularly election authorities, in procuring and implementing cybersecurity infrastructure projects.

Provide expert research, analyses, and recommendations on U.S. funding of international government entities, such as U.S. Agency for International Development (USAID) funded projects for securing democratic institutions around the world.

Audit the resiliency and cybersecurity of major critical infrastructure projects to identify risk, estimate the impact, and assess the value added.

Advise election officials on process, procedures, rules, and regulations to address changes in election technology infrastructure and election administration.

Testify, provide oral testimony, written declarations, and consultation on election technology and security litigations and hearings in state and federal courts.

#### Lafayette Group Inc. - Subject Matter Expert, Election Security: (05/2019 - Present)

Strategize, advise, and provide stakeholder engagement to the Election Security Initiative (ESI) at Cybersecurity and Infrastructure Security Agency (CISA).

Partner with state and local election officials to build resiliency in their election infrastructure by assessing risk and identifying resources that can mitigate the risk.

Collaborating with election officials, election infrastructure providers, non-governmental organizations, and the electorate on the risks to the democratic process.

#### U.S. EAC- Acting Director, Testing & Certification (03/2019 - 05/2019)

Managed the development of publications and trainings for stakeholders on election technology and cybersecurity.

Served as the U.S. Election Assistance Commission (EAC) lead on critical infrastructure issues.

Lead to the <u>Technical Guidelines Development Committee</u> (TGDC) a federal advisory committee encompassing experts in the field of security, accessibility, standards development that advise on the development of HAVA compliant election technology principles, guidelines, and standards.

Collaborated with state and local election officials implementing new legislation, rules, regulations, and standards for election infrastructure.

Developed strategies and methodologies for balancing security with accessibility in election technology in compliance with the Help America Vote Act (HAVA) 2002.

#### U.S. EAC- Sr. Election Technology Program Specialist (05/2016 – 05/2019)

Engineered a new strategic approach for federal certification of voting systems, restructuring internal policies, processes, and procedures - focusing on the auditing and conformance to International standards for security, quality assurance, and configuration management.

Transformed the scope of voting system standards to implement a functional process-based model providing adaptability across multiple election technologies.

Project Manager for federal voting system certification - analyzing voting systems to determine conformance with federal standards, policies, and procedures.

Developed nationally recognized publications and trainings on the best practices for securing, procuring, and implementing election technology; many of which have been referenced in technical or policy related publications.

Implemented a risk-based approach to analyze and identify current threats and challenges in election technology, particularly regarding cybersecurity and information operations.

#### California Secretary of State-Sr. Election Technology Analyst (08/2006 – 05/2016)

Collaborated with legislators, election officials, and special interest groups to develop legislation, regulations, and policies for election systems including the <u>California Voters Choice Act</u>, <u>California Voting System Standards</u>, and <u>remote accessible vote by mail systems</u> legislation and standards.

Advise the Secretary of State and Executive Staff on the certification and implementation of election technologies, such as voting systems and remote accessible vote by mail technologies to ensure that all voters have an opportunity to vote privately and independently.

#### **Education & Professional Certifications**

Bachelor of Science, Business Administration (Finance) – California State University, Sacramento Certified Election/Registration Administrator (CERA)

Lead Auditor - ISO 9001 & ISO 17025

Certified as a Protected Critical Infrastructure Information (PCII) Authorized User

#### **Organizations & Committees**

Member – National Task Force on Election Crises

Program Committee Member – E-Vote-ID 2020: International Conference for Electronic Voting

Steering Committee Member for the Center for Internet Security (CIS) <u>Rapid Architecture-Based</u> Election Technology Verification (RABET-V)

Former State of California appointee to the <u>U.S. EAC's Standards Board</u>

#### **Projects & Publications**

- Rebuttal Report to the Allied Security Operation Group (ASOG) Antrim Michigan Forensics Report.
- <u>Election Security Risk in Focus: Ransomware</u> Trained hundreds of election administrators on the cybersecurity risks and mitigative measures related to ransomware in the election infrastructure.
- <u>MEMORANDUM in Opposition re13 MOTION for Preliminary Injunction</u>: Harley et al v. Kosinski et al, United States District Court in the Eastern District of New York, Case #1:20-cv-04664.
- <u>MEMORANDUM in Opposition re26 MOTION for Preliminary Injunction</u>: Taliaferro et al v. North Carolina State Board of Elections et al, United States District Court for the Eastern District of North Carolina Western Division, Case #5:20-cv-00411.
- <u>Election Security Risk Profile Tool</u> Collaborator on the methodology for a simple, non-technical tool that provides mitigations for the non-cybersecurity professionals to understand.
- Co-Author of the Harvard Belfer Center Defending Digital Democracy Project (D3P) <u>State and Local Election Cybersecurity Playbook</u> and <u>The Elections Battle Staff Playbook</u>.
- Trainer and scenario builder for the D3P <u>State and Local Election Official Tabletop Exercise</u> and <u>Battle Staff Bootcamp</u>.
- Contributor to CIS <u>A Handbook Election Infrastructure Security</u> and <u>Election Technology</u> <u>Procurement Guide</u>.
- Lead on <u>EAC Voluntary Voting System Guidelines v. 2.0</u> focusing on providing technologies that are both secure and accessible.
- Created the 17-Functions process model that defined the <u>Scope of the VVSG 2.0</u> so that non-traditional election technologies could be tested to the same standards as traditional voting systems.

## Exhibit 2

#### Cyber Ninjas, Inc. Master Services Agreement

This Master Services Agreement (the "Master Agreement") is entered into as of the 31 day of March, 2021 (the "Effective Date"), between Cyber Ninjas, Inc., a Florida Corporation, (the "Contractor"), and the Arizona State Senate (the "Client"). Contractor and Client are referred to herein individually as a "Party" and collectively as the "Parties".

WHEREAS, Client desires to retain Contractor, and Contractor desires to provide to Client the consulting and/or professional services described herein; and

WHEREAS, Client and Contractor desire to establish the terms and conditions that will regulate all relationships between Client and Contractor.

NOW THEREFORE, in consideration of the mutual covenants and promises contained herein and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties hereby agree as follows:

#### 1 Scope of Agreement

This Master Agreement establishes a contractual framework for Contractor's consulting and/or professional services as described herein. The Parties agree to the terms and conditions set forth in this Master Agreement and in any Statement of Work executed by the Parties referencing this Master Agreement. Each Statement of Work is incorporated into this Master Agreement, and the applicable portions of this Master Agreement are incorporated into each Statement of Work. The Statement(s) of Work and this Master Agreement are herein collectively referred to as the "Agreement."

#### 2 STRUCTURE OF AGREEMENT.

- 2.1 Components of the Agreement. The Agreement consists of:
  - (a) The provisions set forth in this Master Agreement and the Exhibits referenced herein;
  - (b) The Statement(s) of Work attached hereto, and any Schedules referenced therein; and
  - (c) Any additional Statements of Work executed by the Parties pursuant to this Agreement, including the Schedules referenced in each such Statement of Work.
- 2.2 <u>Statement(s) of Work.</u> The Services (as defined in Article 4) that Contractor will provide for Client will be described in and be the subject of (i) one or more Statements of Work executed by the Parties pursuant to this Agreement, and (ii) this Agreement. Each Statement of Work shall be substantially in the form of, and shall include the set of Schedules described in, "Exhibit 1-Form of Statement of Work", with such additions, deletions and modifications as the Parties may agree.
- 2.3 <u>Deviations from Agreement, Priority.</u> In the event of a conflict, the terms of the Statements of Work shall be governed by the terms of this Master Agreement, unless an applicable Statement of Work expressly and specifically notes the deviations from the terms of this Master Agreement for the purposes of such Statement of Work.

#### 3 TERM AND TERMINATION.

- 3.1 <u>Term of Master Agreement</u>. The Term of the Master Agreement will begin as of the Effective Date and shall continue until terminated as provided in Section 3.3 (the "Term").
- 3.2 <u>Term of Statements of Work</u>. Each Statement of Work will have its own term and will continue for the period identified therein unless terminated earlier in accordance with Section 3.4 (the "Service Term"). In the event that the Service Term on any applicable Statement of Work expires and Services continue to be provided by Contractor and received and used by Client, the terms and conditions of the Master Agreement shall apply until the Services have been terminated.
- 3.3 <u>Termination of Master Agreement</u>. Either Party may terminate this Agreement immediately upon written notice to the other Party if there is no Statement of Work in effect.
- 3.4 Termination of Statement of Work by Client. A Statement of Work may be terminated by Client, for any reason other than Contractor's breach, upon fourteen (14) days prior written notice to Contractor. In such event, (i) Contractor shall cease its activities under the terminated Statement of Work on the effective date of termination; and (ii) Client agrees to pay to Contractor all amounts for any amounts due for Services performed through the effective termination date. (iii) In the case of fixed price work whereby the effective date of termination is after Contractor has or will commence the Services, Client agrees to pay Contractor an amount that will be determined on a pro-rata basis computed by dividing the total fee for the Service by the number of days required for completion of the Services and multiplying the result by the number of working days completed at the effective date of termination. (iv) Client agrees to pay to Contractor all costs in full associated with equipment or other non-Service related costs that were incurred before the effective termination date.
- 3.5 <u>Termination for Breach</u>. Either party may terminate the Agreement in the event that the other party materially defaults in performing any obligation under this Agreement (including any Statement of Work) and such default continues un-remedied for a period of seven (7) days following written notice of default. If Client terminates the Agreement and/or any Statement of Work as a result of Contractor's breach, then to the extent that Client has prepaid any fees for Services, Contractor shall refund to Client any prepaid fees on a pro-rata basis to the extent such fees are attributable to the period after such termination date.
- 3.6 Effect of Termination. Upon termination or expiration of this Agreement and/or a Statement of Work: (i) the parties will work together to establish an orderly phase-out of the Services; (ii) Client will pay Contractor for any amounts due under the Agreement, including all Services rendered under the terminated Statement of Work up to the effective date of the termination; and (iii) each Party will promptly cease all use of and destroy or return, as directed by the other Party, all Confidential Information of the other Party except for all audit records (including but not limited to work papers, videotapes, images, tally sheets, draft reports and other documents generated during the audit) which will be held in escrow in a safe approved by the GSA for TS/SCI material for a period of three years and available to the Contractor and Client solely for purposes of addressing any claims, actions or allegations regarding the audit (the "Escrow"), provided that, pursuant to Section 15.4, the Parties shall provide to each other documents and information that are reasonably necessary to the defense of any third party claims arising out of or related to the subject matter of this Agreement.

#### 4 SERVICES.

- 4.1 Definitions.
- 4.1.1 "Services" shall mean consulting, training or any other professional services to be provided by Contractor to Client, as more particularly described in a Statement of Work, including any Work Product provided in connection therewith.
- 4.1.2 "Work Product" shall mean any deliverables which are created, developed or provided by Contractor in connection with the Services pursuant to a Statement of Work, excluding any Contractor's Intellectual Property.
- 4.1.3 "Contractor's Intellectual Property" shall mean all right, title and interest in and to the Services, including, but not limited to, all inventions, skills, know-how, expertise, ideas, methods, processes, notations, documentation, strategies, policies, reports (with the exception of the data within the reports, as such data is the Client's proprietary data) and computer programs including any source code or object code, (and any enhancements and modifications made thereto), developed by Contractor in connection with the performance of the Services hereunder and of general applicability across Contractor's customer base. For the avoidance of doubt, the term shall not include (1) the reports prepared by Contractor for Client (other than any standard text used by Contractor in such reports) pursuant to this Agreement or any Statement of Work, which shall be the exclusive property of Client and shall be considered "works made for hire" within the meaning of the Copyright Act of 1976, as amended; and (2) any data or process discovered on or obtained from the Dominion devices that will be the subject of the forensic review.
- 4.2 <u>Obligation to Provide Services</u>. Starting on the Commencement Date of each Statement of Work and continuing during each Statement of Work Term, Contractor shall provide the Services described in each such Statement of Work to, and perform the Services for, Client in accordance with the applicable Statement of Work and the Agreement.
- 4.3 <u>Contractor's Performance</u>. Contractor will perform the Services set forth in each Statement of Work using personnel that have the necessary knowledge, training, skills, experience, qualifications and resources to provide and perform the Services in accordance with the Agreement. Contractor shall render such Services in a prompt, professional, diligent, and workmanlike manner, consistent with industry standards applicable to the performance of such Services.
- 4.4 <u>Client's Obligations</u>. Client acknowledges that Contractor's performance and delivery of the Services are contingent upon: (i) Client providing full access to such information as may be reasonably necessary for Contractor to complete the Services as described in the Statement(s) of Work including access to its personnel, facilities, equipment, hardware, network and information, as applicable; and (ii) Client promptly obtaining and providing to Contractor any required licenses, approvals or consents necessary for Contractor's performance of the Services. Contractor will be excused from its failure to perform its obligations under this Agreement to the extent such failure is caused by Client's delay in performing or failure to perform its responsibilities under this Agreement and/or any Statement of Work.
- 4.5 <u>Location of Services</u>. Contractor shall provide the Services at the site designated in the applicable Statement of Work.

- 4.6 <u>Status Reports</u>. Contractor shall keep Client informed of the status of the Services and provide Client with such status reports and other reports and information regarding the Services as reasonably requested by Client.
- 4.7 New Services. During the Term, Client may request that Contractor provide New Services for Client. New Services may be activities that are performed on a continuous basis for the remainder of the Term or activities that are performed on a project basis. Any agreement of the Parties with respect to New Services will be in writing and shall also become a "Service" and be reflected in an additional Statement of Work hereto or in an amendment to an existing Statement of Work hereunder.
- 4.8 <u>Change of Services</u>. "Change of Services" means any change to the Services as set forth in the Statement of Work that (i) would modify or alter the delivery of the Services or the composition of the Services, (ii) would alter the cost to Client for the Services, or (iii) is agreed by Client and Contractor in writing to be a Change. From time to time during the Term, Client or Contractor may propose Changes to the Services.
  - The following process is required to effectuate a Change of Services by either Party:
- 4.9 A Project Change Request ("PCR") will be the vehicle for communicating change. The PCR must describe the change, the rationale for the change, and the effect the change will have on the Services.
- 4.10 The designated project manager of the requesting Party will review any proposed change prior to submitting the PCR to the other Party.
- 4.11 Contractor and Client will mutually agree upon any additional fees for such investigation, if any. If the investigation is authorized, the Client project manager will sign the PCR, which will constitute approval for the investigation charges. Contractor will invoice Client for any such charges. The investigation will determine the effect that the implementation of the PCR will have on Statement of Work terms and conditions.
- 4.12 Upon completion of the investigation, both parties will review the impact of the proposed change and, if mutually agreed, a written addendum to the Statement of Work must be signed by both Parties to authorize implementation of the investigated changes that specifically identifies the portion of the Statement of Work that is the subject of the modification or amendment and the changed or new provision(s) to the Statement of Work.
- 4.13 End Client Requirements. If Contractor is providing Services for Client that is intended to be for the benefit of a customer of Client ("End Client"), the End Client should be identified in an applicable Statement of Work. The Parties shall mutually agree upon any additional terms related to such End Client which terms shall be set forth in a Schedule to the applicable Statement of Work.
- 4.14 <u>Client Reports; No Reliance by Third Parties</u>. Contractor will provide those reports identified in the applicable Statement of Work ("Client Report"). The Client Report is prepared uniquely and exclusively for Client's sole use. The provision by Client of any Client Report or any information therein to any third party shall not entitle such third party to rely on the Client Report or the contents thereof in any manner or for any purpose whatsoever, and Contractor specifically disclaims all liability for any damages whatsoever (whether foreseen or unforeseen, direct, indirect, consequential, incidental, special, exemplary or punitive) to such third party arising from or related to reliance by such third party on any Client Report or any contents thereof.

4.15 Acceptance Testing. Unless otherwise specified in an Statement of Work, Client shall have a period of fourteen (14) days to perform Acceptance Testing on each deliverable provided by Contractor to determine whether it conforms to the Specifications and any other Acceptance criteria (collectively as the "Acceptance Criteria") stated in the Statement of Work. If Client rejects the deliverable as non-conforming, unless otherwise agreed to by the parties, Contractor shall, at its expense, within fourteen (14) days from the date of notice of rejection, correct the deliverable to cause it to conform to the Acceptance Criteria and resubmit the deliverable for further Acceptance testing in accordance with the process specified in this Section 4.15. In the event that the deliverable does not conform to the Acceptance Criteria after being resubmitted a second time, Client, may at its option, (i) provide Contractor with another fourteen (14) days to correct and resubmit the deliverable or (ii) immediately terminate the Statement of Work and obtain a refund of any amounts paid for the non-conforming Services pursuant to the applicable Statement of Work.

#### 5 FEES AND PAYMENT TERMS.

- 5.1 <u>Fees</u>. Client agrees to pay to Contractor the fees for the Services in the amount as specified in the applicable Statement of Work.
- 5.2 <u>Invoices</u>. Contractor shall render, by means of an electronic file, an invoice or invoices in a form containing reasonable detail of the fees incurred in each month. Upon completion of the Services as provided in the Statement of Work, Contractor shall provide a final invoice to Client. Contractor shall identify all taxes and material costs incurred for the month in each such invoice. All invoices shall be stated in US dollars, unless otherwise specified in the Statement of Work.
- 5.3 <u>Payment Terms</u>. All invoices are due upon receipt. Payment not received within 30 days of the date of the invoice is past due. Contractor reserves the right to suspend any existing or future Services when invoice becomes thirty (30) days past due. Client shall pay 1.5% per month non-prorated interest on any outstanding balances in excess of thirty days past due. If it becomes necessary to collect past due payments, Client shall be responsible for reasonable attorney fees required in order to collect upon the past-due invoice(s).
- 5.4 <u>Taxes</u>. The applicable Statement of Work shall prescribe the parties' respective responsibilities with respect to the invoicing and payment of state sales, use, gross receipts, or similar taxes, if any, applicable to the Services and deliverables to be provided by Contractor to Client. Client shall have no responsibility with respect to federal, state, or local laws arising out of Contractor's performance of any Statement of Work, including any interest or penalties.

#### 6 Personnel.

- 6.1 <u>Designated Personnel</u>. Contractor shall assign employees that are critical to the provision and delivery of the Services provided (referred to herein as "Designated Personnel") and except as provided in this Article 6, shall not be removed or replaced at any time during the performance of Services in a Statement of Work, except with Client's prior written consent.
- 6.2 Replacement of Designated Personnel by Contractor. Notwithstanding the foregoing, if any Designated Personnel becomes unavailable for reasons beyond Contractor's reasonable control or Designated Personnel's professional relationship with Contractor terminates for any reason,

- Contractor may replace the Designated Personnel with a similarly experienced and skilled employee. In such event, Contractor shall provide immediate notification to Client of a change in a Designated Personnel's status.
- 6.3 Replacement of Designated Personnel by Client. In the event that Client is dissatisfied for any reason with any Designated Personnel, Client may request that Contractor replace the Designated Personnel by providing written notice to Contractor. Contractor shall ensure that all Designated Personnel are bound by the terms and conditions of this Agreement applicable to their performance of the Services and shall be responsible for their compliance therewith.
- 6.4 <u>Background Screening</u>. Contractor shall have performed the background screening described in Exhibit 2 (Background Screening Measures) on all of its agents and personnel who will have access to Client Confidential Information prior to assigning such individuals or entities to provide Services under this Agreement.

#### 7 Proprietary Rights.

- 7.1 Client's Proprietary Rights. Client represents and warrants that it has the necessary rights, power and authority to transmit Client Data (as defined below) to Contractor under this Agreement and that Client has and shall continue to fulfil all obligations with respect to individuals as required to permit Contractor to carry out the terms hereof, including with respect to all applicable laws, regulations and other constraints applicable to Client Data. As between Client and Contractor, Client or a political subdivision or government entity in the State of Arizona owns all right, title and interest in and to (i) any data provided by Client (and/or the End Client, if applicable) to Contractor; (ii) any of Client's (and/or the End Client, if applicable) data accessed or used by Contractor or transmitted by Client to Contractor in connection with Contractor's provision of the Services (Client's data and Client's End User's data, collectively, the "Client Data"); (iii) all intellectual property of Client ("Client's Intellectual Property") that may be made available to Contractor in the course of providing Services under this Agreement.
- 7.2 <u>License to Contractor</u>. This Agreement does not transfer or convey to Contractor any right, title or interest in or to the Client Data or any associated Client's Intellectual Property. Client grants to Contractor a limited, non-exclusive, worldwide, revocable license to use and otherwise process the Client Data and any associated Client's Intellectual Property to perform the Services during the Term hereof. Contractor's permitted license to use the Client Data and Client's Intellectual Property is subject to the confidentiality obligations and requirements for as long as Contractor has possession of such Client Data and Intellectual Property.

7.3 Contractor's Proprietary Rights. As between Client and Contractor, Contractor owns all right, title and interest in and to the Services, including, Contractor's Intellectual Property. Except to the extent specifically provided in the applicable Statement of Work, this Agreement does not transfer or convey to Client or any third party any right, title or interest in or to the Services or any associated Contractor's Intellectual Property rights, but only grants to Client a limited, nonexclusive right and license to use as granted in accordance with the Agreement. Contractor shall retain all proprietary rights to Contractor's Intellectual Property and Client will take no actions which adversely affect Contractor's Intellectual Property rights. For the avoidance of doubt and notwithstanding any other provision in this Section or elsewhere in the Agreement, all documents, information, materials, devices, media, and data relating to or arising out of the administration of the November 3, 2020 general election in Arizona, including but not limited to voted ballots, images of voted ballots, and any other materials prepared by, provided by, or originating from the Client or any political subdivision or governmental entity in the State of Arizona, are the sole and exclusive property of the Client or of the applicable political subdivision or governmental entity, and Contractor shall have no right or interest whatsoever in such documents, information, materials, or data.

#### 8 Nondisclosure.

Confidential Information. "Confidential Information" refers to any information one party to the 8.1 Agreement discloses (the "Disclosing Party") to the other (the "Receiving Party"). The confidential, proprietary or trade secret information in the context of the Agreement may include, but is not limited to, business information and concepts, marketing information and concepts, financial statements and other financial information, customer information and records, corporate information and records, sales and operational information and records, and certain other information, papers, documents, studies and/or other materials, technical information, and certain other information, papers, documents, digital files, studies, compilations, forecasts, strategic and marketing plans, budgets, specifications, research information, software, source code, discoveries, ideas, know-how, designs, drawings, flow charts, data, computer programs, market data; digital information, digital media, and any and all electronic data, information, and processes stored on Maricopa County servers, portable storage media and/or cloud storage (remote servers) technologies, and/or other materials, both written and oral. Notwithstanding the foregoing, Confidential Information does not include information that: (i) is in the Receiving Party's possession at the time of disclosure; (ii) is independently developed by the Receiving Party without use of or reference to Confidential Information; (iii) becomes known publicly, before or after disclosure, other than as a result of the Receiving Party's improper action or inaction; or (iv) is approved for release in writing by the Disclosing Party.

- 8.2 Nondisclosure Obligations. The Receiving Party will not use Confidential Information for any purpose other than to facilitate performance of Services pursuant to the Agreement and any applicable Statement of Work. The Receiving Party: (i) will not disclose Confidential Information to any employee or contractor or other agent of the Receiving Party unless such person needs access in order to facilitate the Services and executes a nondisclosure agreement with the Receiving Party, substantially in the form provided in Exhibit 3; and (ii) will not disclose Confidential Information to any other third party without the Disclosing Party's prior written consent. Without limiting the generality of the foregoing, the Receiving Party will protect Confidential Information with the same degree of care it uses to protect its own Confidential Information of similar nature and importance, but with no less than reasonable care. The Receiving Party will promptly notify the Disclosing Party of any misuse or misappropriation of Confidential Information that comes to the Receiving Party's attention. Notwithstanding the foregoing, the Receiving Party may disclose Confidential Information as required by applicable law or by proper legal or governmental authority; however, the Receiving Party will give the Disclosing Party prompt notice of any such legal or governmental demand and will reasonably cooperate with the Disclosing Party in any effort to seek a protective order or otherwise to contest such required disclosure, at the Disclosing Party's expense. For the avoidance of doubt, this provision prohibits the Contractor and its agents from providing data, information, reports, or drafts to anyone without the prior written approval of the Client. The Client will determine in its sole and unlimited discretion whether to grant such approval.
- 8.3 <u>Injunction</u>. The Receiving Party agrees that breach of this Article 8 might cause the Disclosing Party irreparable injury, for which monetary damages would not provide adequate compensation, and that in addition to any other remedy, the Disclosing Party will be entitled to injunctive relief against such breach or threatened breach, without proving actual damage or posting a bond or other security.
- 8.4 <u>Return.</u> **Upon the Disclosing Party's written request** and after the termination of the Escrow, the Receiving Party will return all copies of Confidential Information to the Disclosing Party or upon authorization of Disclosing Party, certify in writing the destruction thereof.
- 8.5 Third Party Hack. Contractor shall not be liable for any breach of this Section 8 resulting from a hack or intrusion by a third party into Client's network or information technology systems unless the hack or intrusion was through endpoints or devices monitored by Contractor and was caused directly by Contractor' gross negligence or wilful misconduct. For avoidance of doubt, Contractor shall not be liable for any breach of this Section 8 resulting from a third-party hack or intrusion into any part of Client's network, or any environment, software, hardware or operational technology, that Contractor is not obligated to monitor pursuant to a Statement of Work executed under this Agreement.
- 8.6 <u>Retained Custody of Ballots.</u> The Client shall retain continuous and uninterrupted custody of the ballots being tallied. For the avoidance of doubt, this provision requires Contractor and each of its agents to leave all ballots at the counting facility at the conclusion of every shift.

8.7 <u>Survival.</u> This Section 8 shall survive for three (3) years following any termination or expiration of this Agreement; provided that with respect to any Confidential Information remaining in the Receiving Party's possession following any termination or expiration of this Agreement, the obligations under this Section 8 shall survive for as long as such Confidential Information remains in such party's possession.

#### 9 No Solicitation.

Contractor and Client agree that neither party will, at any time within twelve (24) months after the termination of the Agreement, solicit, attempt to solicit or employ any of the personnel who were employed or otherwise engaged by the other party at any time during which the Agreement was in effect, except with the express written permission of the other party. The Parties agree that the damages for any breach of this Article 9 will be substantial, but difficult to ascertain. Accordingly, the party that breaches this Article 9, shall pay to other party an amount equal to two times (2x) the annual compensation of the employee solicited or hired, which amount shall be paid as liquidated damages, as a good faith effort to estimate the fair, reasonable and actual damages to the aggrieved party and not as a penalty. Nothing in the Agreement shall be construed to prohibit either party from pursuing any other available rights or remedies it may have against the respective employee(s).

#### **10 DATA PROTECTION**

- 10.1 <u>Applicability</u>. This Article 10 shall apply when Contractor is providing Services to Client which involves the processing of Personal Data which is subject to Privacy Laws.
- 10.2 Definitions. For purposes of this Article 10:
  - (a) "Personal Data" means any information relating to an identified or identifiable natural person which is processed by Contractor, acting as a processor on behalf of the Client, in connection with the provision of the Services and which is subject to Privacy Laws.
  - (b) "Privacy Laws" means any United States and/or European Union data protection and/or privacy related laws, statutes, directives, judicial orders, or regulations (and any amendments or successors thereto) to which a party to the Agreement is subject and which are applicable to the Services.
- 10.3 <u>Contractor's Obligations</u>. Contractor will maintain industry-standard administrative, physical, and technical safeguards for protection of the security, confidentiality, and integrity of Personal Data. Contractor shall process Personal Data only in accordance with Client's reasonable and lawful instructions (unless otherwise required to do so by applicable law). Client hereby instructs Contractor to process any Personal Data to provide the Services and comply with Contractor's rights and obligations under the Agreement and any applicable Statement of Work. The Agreement and any applicable Statement of Work comprise Client's complete instructions to Contractor regarding the processing of Personal Data. Any additional or alternate instructions must be agreed between the parties in writing, including the costs (if any) associated with complying with such instructions. Contractor is not responsible for determining if Client's instructions are compliant with applicable law, however, if Contractor is of the opinion that a Client instruction infringes applicable Privacy Laws, Contractor shall notify Client as soon as reasonably practicable and shall not be required to comply with such infringing instruction.

- Disclosures. Contractor may only disclose the Personal Data to third parties for the purpose of: (i) complying with Client's reasonable and lawful instructions; (ii) as required in connection with the Services and as permitted by the Agreement and any applicable Statement of Work; and/or (ii) as required to comply with Privacy Laws, or an order of any court, tribunal, regulator or government agency with competent jurisdiction to which Contractor is subject, provided that Contractor will (to the extent permitted by law) inform the Client in advance of any disclosure of Personal Data and will reasonably co-operate with Client to limit the scope of such disclosure to what is legally required.
- 10.5 <u>Demonstrating Compliance</u>. Contractor shall, upon reasonable prior written request from Client (such request not to be made more frequently than once in any twelve-month period), provide to Client such information as may be reasonably necessary to demonstrate Contractor's compliance with its obligations under this Agreement.
- 10.6 <u>Liability and Costs</u>. Contractor shall not be liable for any claim brought by Client or any third party arising from any action or omission by Contractor or Contractor's agents to the extent such action or omission was directed by Client or expressly and affirmatively approved or ratified by Client.

#### 11 DATA RETENTION

11.1 Client's Intellectual Property and Confidential Information. All Client Intellectual Property and Client Confidential Information (to include Client Intellectual Property or Client Confidential Information that is contained or embedded within other documents, files, materials, data, or media) shall be removed from all Contractor controlled systems as soon as it is no longer required to perform Services under this Agreement and held in the Escrow. In addition, pursuant to Section 15.4, the Parties shall provide to each other documents and information that are reasonably necessary to the defense of any third party's claims arising out of or related to the subject matter of this Agreement.

#### 12 REPRESENTATIONS AND WARRANTIES.

- 12.1 <u>Representations and Warranties of Client</u>. Client represents and warrants to Contractor as follows:
  - (a) Organization; Power. As of the Effective Date, Client (i) is a government entity in the State of Arizona, duly organized, validly existing and in good standing under the Laws of the State of Arizona, and (ii) has full corporate power to conduct its business as currently conducted and to enter into the Agreement.
  - (b) Authorized Agreement. This Agreement has been, and each Statement of Work will be, duly authorized, executed and delivered by Client and constitutes or will constitute, as applicable, a valid and binding agreement of Client, enforceable against Client in accordance with its terms.
  - (c) No Default. Neither the execution and delivery of this Agreement or any Statement of Work by Client, nor the consummation of the transactions contemplated hereby or thereby, shall result in the breach of any term or provision of, or constitute a default under, any charter provision or bylaw, agreement (subject to any applicable consent), order, or law to which Client is a Party or which is otherwise applicable to Client.

### 12.2 <u>Representations and Warranties of Contractor</u>. Contractor represents and warrants to Client as follows:

- (a) Organization; Power. As of the Effective Date, Contractor (i) is a corporation, duly organized, validly existing and in good standing under the Laws of the State of Florida, and (ii) has full corporate power to own, lease, license and operate its assets and to conduct its business as currently conducted and to enter into the Agreement.
- (b) Authorized Agreement. This Agreement has been, and each Statement of Work will be duly authorized, executed and delivered by Contractor and constitutes or will constitute, as applicable, a valid and binding agreement of Contractor, enforceable against Contractor in accordance with its terms.
- (c) No Default. Neither the execution and delivery of this Agreement or any Statement of Work by Contractor, nor the consummation of the transactions contemplated hereby or thereby, shall result in the breach of any term or provision of, or constitute a default under, any charter provision or bylaw, agreement (subject to any applicable consent), order or law to which Contractor is a Party or that is otherwise applicable to Contractor.

#### 12.3 Additional Warranties of Contractor. Contractor warrants that:

- (a) The Services shall conform to the terms of the Agreement (including the Statement of Work);
- (b) Contractor will comply with all applicable laws, rules and regulations in delivering the Services (including without limitation any privacy, data protection and computer laws);
- (c) The Services shall be performed in a diligent and professional manner consistent with industry best standards;
- (d) Contractor and its agents possess the necessary qualifications, expertise and skills to perform the Services;
- (e) Contractor and all individuals handling Client Confidential Information are either U.S. citizens, or U.S. entities that are owned, controlled, and funded entirely by U.S. citizens.
- (f) Services requiring code review will be sufficiently detailed, comprehensive and sophisticated so as to detect security vulnerabilities in software that should reasonably be discovered given the state of software security at the time the Services are provided;
- (g) Contractor shall ensure that the Services (including any deliverables) do not contain, introduce or cause any program routine, device, or other undisclosed feature, including, without limitation, a time bomb, virus, software lock, drop-dead device, malicious logic, worm, trojan horse, or trap door, that may delete, disable, deactivate, interfere with or otherwise harm software, data, hardware, equipment or systems, or that is intended to provide access to or produce modifications not authorized by Client or any known and exploitable material security vulnerabilities to affect Client's systems (collectively, "Disabling Procedures");

- (h) If, as a result of Contractor's services, a Disabling Procedure is discovered by Contractor, Contractor will promptly notify Client and Contractor shall use commercially reasonable efforts and diligently work to eliminate the effects of the Disabling Procedure at Contractor's expense. Contractor shall not modify or otherwise take corrective action with respect to the Client's systems except at Client's request. In all cases, Contractor shall take immediate action to eliminate and remediate the proliferation of the Disabling Procedure and its effects on the Services, the client's systems, and operating environments. At Client's request, Contractor will report to Client the nature and status of the Disabling Procedure elimination and remediation efforts; and
- (i) Contractor shall correct any breach of the above warranties, at its expense, within fourteen (14) days of its receipt of such notice. In the event that Contractor fails to correct the breach within the specified cure period, in addition to any other rights or remedies that may be available to Client at law or in equity, Contractor shall refund all amounts paid by Client pursuant to the applicable Statement of Work for the affected Services.

#### 13 LIMITATION OF LIABILITY.

IN NO EVENT SHALL CONTRACTOR BE HELD LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF SERVICES PROVIDED HEREUNDER INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR REVENUE, BUSINESS INTERRUPTION, LOSS OF USE OF EQUIPMENT, LOSS OF GOODWILL, LOSS OF DATA, LOSS OF BUSINESS OPPORTUNITY, WHETHER CAUSED BY TORT (INCLUDING NEGLIGENCE), COSTS OF SUBSTITUTE EQUIPMENT, OR OTHER COSTS. If applicable law limits the application of the provisions of this Article 13, Contractor's liability will be limited to the least extent permissible.

EXCEPT FOR EACH PARTY'S INDEMNIFICATION OBLIGATIONS UNDER ARTICLE 15 AND NON-SOLICITATION OBLIGATIONS UNDER ARTICLE 9, LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT WILL NOT EXCEED THE TOTAL OF THE AMOUNTS PAID AND PAYABLE TO CONTRACTOR UNDER THE STATEMENT OF WORK(S) TO WHICH THE CLAIM RELATES. THE ABOVE LIMITATIONS WILL APPLY WHETHER AN ACTION IS IN CONTRACT OR TORT AND REGARDLESS OF THE THEORY OF LIABILITY.

#### 14 DISCLAIMER OF WARRANTIES.

EXCEPT AS EXPRESSLY SET FORTH HEREIN, CONTRACTOR MAKES NO EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO ANY OF THE SERVICES PROVIDED UNDER THIS AGREEMENT, INCLUDING BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, OR SUITABILITY OR RESULTS TO BE DERIVED FROM THE USE OF ANY SERVICE, SOFTWARE, HARDWARE, DELIVERABLES, WORK PRODUCT OR OTHER MATERIALS PROVIDED UNDER THIS AGREEMENT. CLIENT UNDERSTANDS THAT CONTRACTOR'S SERVICES DO NOT CONSTITUTE ANY GUARANTEE OR ASSURANCE THAT THE SECURITY OF CLIENT'S SYSTEMS, NETWORKS AND ASSETS CANNOT BE BREACHED OR ARE NOT AT RISK. CONTRACTOR MAKES NO WARRANTY THAT EACH AND EVERY VULNERABILITY WILL BE DISCOVERED AS PART OF THE SERVICES AND CONTRACTOR SHALL NOT BE LIABLE TO CLIENT SHOULD VULNERABILITIES LATER BE DISCOVERED.

#### 15 INDEMNIFICATION.

"Indemnified Parties" shall mean, (i) in the case of Contractor, Contractor, and each of Contractor's respective owners, directors, officers, employees, contractors and agents; and (ii) in the case of Client, Client, and each of Client's respective members, officers, employees, contractors and agents.

- 15.1 <u>Mutual General Indemnity</u>. Each party agrees to indemnify and hold harmless the other party from (i) any third-party claim or action for personal bodily injuries, including death, or tangible property damage resulting from the indemnifying party's gross negligence or wilful misconduct; and (ii) breach of this Agreement or the applicable Statement of Work by the indemnifying Party, its respective owners, directors, officers, employees, agents, or contractors.
- 15.2 <u>Contractor Indemnity</u>. Contractor shall defend, indemnify and hold harmless the Client Indemnified Parties from any damages, costs and liabilities, expenses (including reasonable and actual attorney's fees) ("Damages") actually incurred or finally adjudicated as to any third-party claim or action alleging that the Services performed or provided by Contractor and delivered pursuant to the Agreement infringe or misappropriate any third party's patent, copyright, trade secret, or other intellectual property rights enforceable in the country(ies) in which the Services performed or provided by Contractor for Client or third-party claims resulting from Contractor's gross negligence or wilful misconduct ("Indemnified Claims"). If an Indemnified Claim under this Section 15.2 occurs, or if Contractor determines that an Indemnified Claim is likely to occur, Contractor shall, at its option: (i) obtain a right for Client to continue using such Services; (ii) modify such Services to make them non-infringing; or (iii) replace such Services with a noninfringing equivalent. If (i), (ii) or (iii) above are not reasonably available, either party may, at its option, terminate the Agreement will refund any pre-paid fees on a pro-rata basis for the allegedly infringing Services that have not been performed or provided. Notwithstanding the foregoing, Contractor shall have no obligation under this Section 15.2 for any claim resulting or arising from: (i) modifications made to the Services that were not performed or performed or provided by or on behalf of Contractor; or (ii) the combination, operation or use by Client, or anyone acting on Client's behalf, of the Services in connection with a third-party product or service (the combination of which causes the infringement).
- 15.3 Client Indemnity. Client shall defend, indemnify and hold harmless the Contractor Indemnified Parties from any Damages actually incurred or finally adjudicated as to any third-party claim, action or allegation: (i) that the Client's data infringes a copyright or misappropriates any trade secrets enforceable in the country(ies) where the Client's data is accessed, provided to or received by Contractor or was improperly provided to Contractor in violation of Client's privacy policies or applicable laws (or regulations promulgated thereunder); (ii) asserting that any action undertaken by Contractor in connection with Contractor' performance under this Agreement violates law or the rights of a third party under any theory of law, including without limitation claims or allegations related to the analysis of any third party's systems or processes or to the decryption, analysis of, collection or transfer of data to Contractor; (iii) the use by Client or any of the Client Indemnified Parties of Contractor's reports and deliverables under this agreement; and (iv) arising from a third party's reliance on a Client Report, any information therein or any other results or output of the Services. Notwithstanding the foregoing or any other provision of this Agreement, Client shall have (i) no indemnification obligations other than defense costs in connection with any third-party claim, action or allegation arising out of or relating to Contractor

- Indemnified Parties' statements or communications to the media or other third-parties; and (ii) no indemnification obligations in connection with any third-party claim, action or allegation arising out of or relating to **Contractor Indemnified Parties'** material breach of this Agreement.
- 15.4 Indemnification Procedures. The Indemnified Party will (i) promptly notify the indemnifying party in writing of any claim, suit or proceeding for which indemnity is claimed, provided that failure to so notify will not remove the indemnifying party's obligation except to the extent it is prejudiced thereby, (ii) allow the indemnifying party to solely control the defence of any claim, suit or proceeding and all negotiations for settlement, and (iii) fully cooperate with the Indemnifying Party by providing information or documents requested by the Indemnifying Party that are reasonably necessary to the defense or settlement of the claim, and, at the Indemnifying Party's request and expense, assistance in the defense or settlement of the claim. In no event may either party enter into any third-party agreement which would in any manner whatsoever affect the rights of the other party or bind the other party in any manner to such third party, without the prior written consent of the other party. If and to the extent that any documents or information provided to the Indemnified Party would constitute Confidential Information within the meaning of this Agreement, the Indemnified Party agrees that it will take all actions reasonably necessary to maintain the confidentiality of such documents or information, including but not limited to seeking a judicial protective order.

This Article 15 states each party's exclusive remedies for any third-party claim or action, and nothing in the Agreement or elsewhere will obligate either party to provide any greater indemnity to the other. This Article 15 shall survive any expiration or termination of the Agreement.

#### **16** Force Majeure

- 16.1 Neither party shall be liable to the other for failure to perform or delay in performance of its obligations under any Statement of Work if and to the extent that such failure or delay is caused by or results from causes beyond its control, including, without limitation, any act (including delay, failure to act, or priority) of the other party or any governmental authority, civil disturbances, fire, acts of God, acts of public enemy, compliance with any regulation, order, or requirement of any governmental body or agency, or inability to obtain transportation or necessary materials in the open market.
- 16.2 As a condition precedent to any extension of time to perform the Services under this Agreement, the party seeking an extension of time shall, not later than ten (10) days following the occurrence of the event giving rise to such delay, provide the other party written notice of the occurrence and nature of such event.

#### 17 INSURANCE

During the of the Agreement Term, Contractor shall, at its own cost and expense, obtain and maintain in full force and effect, the following minimum insurance coverage: (a) commercial general liability insurance on an occurrence basis with minimum single limit coverage of \$2,000,000 per occurrence and \$4,000,000 aggregate combined single limit; (b) professional errors and omissions liability insurance with a limit of \$2,000,000 per event and \$2,000,000 aggregate; Contractor shall name Client as an additional insured to Contractor's commercial general liability and excess/umbrella insurance and as a loss payee on Contractor's professional errors and omissions liability insurance and Contractor's employee fidelity bond/crime insurance, and, if required, shall also name Client's End Customer. Contractor shall furnish to Client a certificate showing compliance with these insurance requirements within two (5) days of Client's written request. The certificate will provide that Client will receive ten (10) days' prior written notice from the insurer of any termination of coverage.

#### 18 GENERAL

- 18.1 <u>Independent Contractors-No Joint Venture</u>. The parties are independent contractors and will so represent themselves in all regards. Neither party is the agent of the other nor may neither bind the other in any way, unless authorized in writing. The Agreement (including the Statements of Work) shall not be construed as constituting either Party as partner, joint venture or fiduciary of the other Party or to create any other form of legal association that would impose liability upon one Party for the act or failure to act of the other Party, or as providing either Party with the right, power or authority (express or implied) to create any duty or obligation of the other Party.
- 18.2 Entire Agreement, Updates, Amendments and Modifications. The Agreement (including the Statements of Work) constitutes the entire agreement of the Parties with regard to the Services and matters addressed therein, and all prior agreements, letters, proposals, discussions and other documents regarding the Services and the matters addressed in the Agreement (including the Statements of Work) are superseded and merged into the Agreement (including the Statements of Work). Updates, amendments, corrections and modifications to the Agreement including the Statements of Work may not be made orally but shall only be made by a written document signed by both Parties.
- 18.3 <u>Waiver</u>. No waiver of any breach of any provision of the Agreement shall constitute a waiver of any prior, concurrent or subsequent breach of the same or any other provisions hereof.
- 18.4 <u>Severability</u>. If any provision of the Agreement shall be held to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall not in any way be affected **or impaired thereby, and such provision shall be deemed to be restated to reflect the Parties'** original intentions as nearly as possible in accordance with applicable Law(s).
- 18.5 <u>Cooperation in Defense of Claims</u>. The parties agree to provide reasonable cooperation to each other in the event that either party is the subject of a claim, action or allegation regarding this Agreement or a party's actions taken pursuant to this agreement, including, but not limited to, providing information or documents needed for the defence of such claims, actions or allegation; provided that neither party shall be obligated to incur any expense thereby.

- 18.6 <u>Counterparts</u>. The Agreement and each Statement of Work may be executed in counterparts. Each such counterpart shall be an original and together shall constitute but one and the same document. The Parties agree that electronic signatures, whether digital or encrypted, a photographic or facsimile copy of the signature evidencing a Party's execution of the Agreement shall be effective as an original signature and may be used in lieu of the original for any purpose.
- 18.7 <u>Binding Nature and Assignment</u>. The Agreement will be binding on the Parties and their respective successors and permitted assigns. Neither Party may, or will have the power to, assign the Agreement (or any rights thereunder) by operation of law or otherwise without the prior written consent of the other Party.
- 18.8 Notices. Notices pursuant to the Agreement will be sent to the addresses below, or to such others as either party may provide in writing. Such notices will be deemed received at such addresses upon the earlier of (i) actual receipt or (ii) delivery in person, by fax with written confirmation of receipt, or by certified mail return receipt requested. A notice or other communication delivered by email under this Agreement will be deemed to have been received when the recipient, by an email sent to the email address for the sender stated in this Section 19.7 acknowledges having received that email, with an automatic "read receipt" not constituting acknowledgment of an email for purposes of this section 19.7.

#### **Notice to Contractor:**

Cyber Ninjas Inc ATTN: Legal Department 5077 Fruitville Rd Suite 109-421 Sarasota, FL 34232

Email: <a href="mailto:legal@cyberninjas.com">legal@cyberninjas.com</a>

#### **Notice to Client:**

Arizona State Senate Attn: Greg Jernigan 1700 W. Washington St. Phoenix, AZ 85007 gjernigan@azleg.gov

18.9 No Third-Party Beneficiaries. The Parties do not intend, nor will any Section hereof be interpreted, to create for any third-party beneficiary, rights with respect to either of the Parties, except as otherwise set forth in an applicable Statement of Work.

- 18.10 Dispute Resolution. The parties shall make good faith efforts to resolve any dispute which may arise under this Agreement in an expedient manner (individually, "Dispute" and collectively "Disputes"). In the event, however, that any Dispute arises, either party may notify the other party of its intent to invoke the Dispute resolution procedure herein set forth by delivering written notice to the other party. In such event, if the parties' respective representatives are unable to reach agreement on the subject Dispute within five (5) calendar days after delivery of such notice, then each party shall, within five (5) calendar days thereafter, designate a representative and meet at a mutually agreed location to resolve the dispute ("Five-Day Meeting").
- 18.10.1 Disputes that are not resolved at the Five-Day Meeting shall be submitted to non-binding mediation, by delivering written notice to the other party. In such event, the subject Dispute shall be resolved by mediation to be conducted in accordance with the rules and procedures of the American Arbitration Association , and mediator and administrative fees shall be shared equally between the parties.
- 18.10.2 If the dispute is not resolved by mediation, then either party may bring an action in a state or federal court in Maricopa County, Arizona which shall be the exclusive forum for the resolution of any claim or defense arising out of this Agreement. The prevailing party shall be entitled to an award of its reasonable attorneys' fees and costs incurred in any such action.
- 18.10.3 <u>Governing Law</u>. All rights and obligations of the Parties relating to the Agreement shall be governed by and construed in accordance with the Laws of the State of Arizona without giving effect to any choice-of-law provision or rule (whether of the State of Arizona or any other jurisdiction) that would cause the application of the Laws of any other jurisdiction.
- 18.11 <u>Rules of Construction</u>. Interpretation of the Agreement shall be governed by the following rules of construction: (a) words in the singular shall be held to include the plural and vice versa and words of one gender shall be held to include the other gender as the context requires, (b) the word "including" and words of similar import shall mean "including, without limitation," (c) the headings contained herein are for reference purposes only and shall not affect in any way the meaning or interpretation of the Agreement.

IN WITNESS WHEREOF, the parties hereto have caused this Master Service Agreement to be effective as of the day, month and year written above.

Accepted by:		
Client		
By: Lanu Fann, President		
Karen Fann, President Title:		
Accepted by:		
Contractor: Cyber Ninjas, Inc.		
By: Dougle Losse		
Douglas Logan		

Title: CEO & Principal Consultant

EXHIBIT 1. FORM OF STATEMENT OF WORK			
"Cor certa	Statement of Work (the "Statement of Work") is effective as of as of the day of, 20 (the "Effective Date"), between Cyber Ninjas, Inc., a Florida Corporation, (the ntractor"), and the Arizona State Senate (the "Client"), and is deemed to be incorporated into that ain Master Service Agreement dated the 31 day of March, 2021 (the "Master Agreement") by and ween Contractor and Client(collectively, this Statement of Work and the Master Agreement are rred to as the "Agreement".		
1	GENERAL PROVISIONS		
1.1	Introduction. The terms and conditions that are specific to this Statement of Work are set forth herein. Any terms and conditions that deviate from or conflict with the Master Agreement are set forth in the "Deviations from Terms of the Master Agreement" Schedule hereto. In the event of a conflict between the provisions of this Statement of Work and the Master Agreement, the provisions of Section 2.4 of the Master Agreement shall control such conflict.		
1.2	<u>Services</u> . Contractor will provide to the Client the Services in accordance with the Master Agreement (including the Exhibits thereto) and this Statement of Work (including the Schedules hereto). The scope and composition of the Services and the responsibilities of the Parties with respect to the Services described in this Statement of Work are defined in the Master Agreement this Statement of Work, [and any Schedules attached hereto].		
2	SCOPE & SERVICES DESCRIPTION		
3	TECHNICAL METHODOLOGY		
4	DELIVERABLE MATERIALS		
5	COMPLETION CRITERIA		

[\$\_\_\_\_\_ upon execution of the Agreement and \$\_\_\_\_ upon completion of the Services]. Invoicing and terms of payment shall be as provided in Article 5 of the Agreement.

6

FEES / TERMS OF PAYMENT

The charges for the Services are: \$\_\_\_\_\_\_ to be paid as follows:

#### 8 SIGNATURE & ACKNOWLEDGEMENT

THE PARTIES ACKNOWLEDGE THAT THEY HAVE READ THIS STATEMENT OF WORK, UNDERSTAND IT, AND AGREE TO BE BOUND BY ITS TERMS AND CONDITIONS. FURTHER, THE PARTIES AGREE THAT THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN THE PARTIES RELATING TO THIS SUBJECT SHALL CONSIST OF 1) THIS STATEMENT OF WORK, 2) ITS SCHEDULES, AND 3) THE AGREEMENT (INCLUDING THE EXHIBITS THERETO), INCLUDING THOSE AMENDMENTS MADE EFFECTIVE BY THE PARTIES IN THE FUTURE. THIS STATEMENT OF THE AGREEMENT BETWEEN THE PARTIES SUPERSEDES ALL PROPOSALS OR OTHER PRIOR AGREEMENTS, ORAL OR WRITTEN, AND ALL OTHER COMMUNICATIONS BETWEEN THE PARTIES RELATING TO THE SUBJECT DESCRIBED HEREIN.

IN WITNESS WHEREOF, the parties hereto have caused this Statement of Work to be effective as of the day, month and year written above.

	Accepted by:
	Client:
Ву:	
Title:	
	Accepted by:
	Contractor: Cyber Ninjas, Inc.
Ву:	
	Douglas Logan

Title: CEO & Principal Consultant

# **EXHIBIT 2. BACKGROUND SCREENING MEASURES**

The pre-employment background investigations include the following search components for U.S. employees and the equivalent if international employees:

- 10-Year Criminal History Search Statewide and/or County Level
- 10-Year Criminal History Search U.S. Federal Level
- Social Security Number Validation
- Restricted Parties List

# **Criminal History – State-wide or County:**

Criminal records are researched in the applicant's residential jurisdictions for the past seven years. records are researched through State-wide repositories, county/superior courts and/or lower/district/municipal courts. Generally, a State-wide criminal record search will be made in states where a central repository is accessible. Alternately, a county criminal record search will be conducted and may be supplemented by an additional search of lower, district or municipal court records. These searches generally reveal warrants, pending cases, and felony and misdemeanor convictions. If investigation and/or information provided by the applicant indicate use of an aka/alias, additional searches by that name must be conducted.

#### **Criminal History – Federal:**

Federal criminal records are researched through the U.S. District Court in the applicant's federal jurisdiction for the past seven years. This search generally reveals warrants, pending cases and convictions based on federal law, which are distinct from state and county violations. The search will include any AKAs/aliases provided or developed through investigation.

#### **Social Security Trace:**

This search reveals all names and addresses historically associated with the applicant's provided number, along with the date and state of issue. The search also verifies if the number is currently valid and logical or associated with a deceased entity. This search may also reveal the use of multiple social security numbers, AKAs/aliases, and additional employment information that can then be used to determine the parameters of other aspects of the background investigation.

#### **Compliance Database or Blacklist Check:**

This search shall include all of the specified major sanctioning bodies (UN, OFAC, European Union, Bank of England), law enforcement agencies, regulatory enforcement agencies, non-regulatory agencies, and high-profile persons (to include wanted persons, and persons who have previously breached US export regulation or violated World Bank procurement procedures including without limitation the lists specified below:

A search shall be made of multiple National and International restriction lists, including the Office of Foreign Asset Control (OFAC) Specially Designated Nationals (SDN), Palestinian Legislative Council (PLC), Defense Trade Controls (DTC) Debarred Parties, U.S. Bureau of Industry and Security Denied Persons List, U.S. Bureau of Industry and Security Denied Entities List, U.S. Bureau of Industry and Security Unverified Entities List, FBI Most Wanted Terrorists List, FBI Top Ten Most Wanted Lists, FBI Seeking Information, FBI Seeking Information on Terrorism, FBI Parental Kidnappings, FBI Crime Alerts, FBI Kidnappings and Missing Persons, FBI Televised Sexual Predators, FBI Fugitives - Crimes Against Children, FBI Fugitives - Cyber Crimes, FBI Fugitives - Violent Crimes: Murders, FBI Fugitives - Additional Violent Crimes, FBI Fugitives – Criminal Enterprise Investigations, FBI Fugitives – Domestic Terrorism, FBI Fugitives - White Collar Crimes, DEA Most Wanted Fugitives, DEA Major International Fugitives, U.S. Marshals Service 15 Most Wanted, U.S. Secret Service Most Wanted Fugitives, U.S. Air Force Office of Special Investigations Most Wanted Fugitives, U.S. Naval Criminal Investigative Services (NCIS) Most Wanted Fugitives, U.S. Immigration and Customs Enforcement (ICE) Most Wanted Fugitives, U.S. Immigration & Customs Enforcement Wanted Fugitive Criminal Aliens, U.S. Immigration & Customs Enforcement Most Wanted Human Smugglers, U.S. Postal Inspection Service Most Wanted, Bureau of Alcohol, Tobacco, and Firearms (ATF) Most Wanted, Politically Exposed Persons List, Foreign Agent Registrations List, United Nations Consolidation Sanctions List, Bank of England Financial Sanctions List, World Bank List of Ineligible Firms, Interpol Most Wanted List, European Union Terrorist List, OSFI Canada List of Financial Sanctions, Royal Canadian Mounted Police Most Wanted, Australia Department of Foreign Affairs and Trade List, Russian Federal Fugitives, Scotland Yard's Most Wanted, and the World's Most Wanted Fugitives.

# **EXHIBIT 3. FORM OF NONDISCLOSURE SUBCONTRACT**

# **Nondisclosure Agreement**

- I am participating in one or more projects for Cyber Ninjas, Inc., as part of its audit of the 2020 general election in Maricopa County, performed as a contractor for the Arizona State Senate (the "Audit").
- 2. In connection with the foregoing, I have or will be receiving information concerning the Audit, including but not limited to ballots or images of ballots (whether in their original, duplicated, spoiled, or another form), tally sheets, audit plans and strategies, reports, software, data (including without limitation data obtained from voting machines or other election equipment), trade secrets, operational plans, know how, lists, or information derived therefrom (collectively, the "Confidential Information").
- 3. In consideration for receiving the Confidential Information and my participation in the project(s), I agree that unless I am authorized in writing by Cyber Ninjas, Inc. and the Arizona State Senate, I will not disclose any Confidential Information to any person who is not conducting the Audit. If I am required by law or court order to disclose any Confidential Information to any third party, I will immediately notify Cyber Ninjas, Inc. and the Arizona State Senate.
- 4. Furthermore, I agree that during the course of the audit to refrain from making any public statements, social media posts, or similar public disclosures about the audit or its findings until such a time as the results from the audit are made public or unless those statements are approved in writing from Cyber Ninjas, Inc and the Arizona Senate.
- 5. I agree never to remove and never to transmit any Confidential Information from the secure site that the Arizona State Senate provides for the Audit; except as required for my official audit duties and approved by both Cyber Ninjas, Inc and the Arizona Senate.
- 6. I further understand that all materials or information I view, read, examine, or assemble during the course of my work on the Audit, whether or not I participate in the construction of such materials or information, have never been and shall never be my own intellectual property.
- 7. I agree that the obligations provided herein are necessary and reasonable in order to protect the Audit and its agents and affiliates. I understand that an actual or imminent failure to abide by these policies could result in the immediate termination of my work on the Audit, injunctive relief against me, and other legal consequences (including claims for consequential and punitive damages) where appropriate.

Signature:	
Printed Name:	
Date:	

# Exhibit 3



# Statement of Work

This Statement of Work (the "Statement of Work") is effective as of as of the 31 day of March, 2021 (the "Effective Date"), between Cyber Ninjas Inc., a Florida Corporation, ("Contractor"), and Arizona State Senate ("Client"), and is deemed to be incorporated into that certain Master Service Agreement dated March 31, 2021 (the "Master Agreement") by and between Contractor and Client (collectively, this Statement of Work and the Master Agreement are referred to as the "Agreement").

# 1 WHY CYBER NINJAS

Cyber Ninjas is a cyber security company with a focus on application security and ethical hacking. We perform work across the financial services and government sectors. Our expertise allows us to both understand complex technology systems, as well as understand how a malicious attacker could potentially abuse those systems to meet his or her own agenda. This allows us to effectively enumerate the ways a system could be exploited, and with our partners to fully review if that scenario did in fact occur. This is very different from the compliance focused way that election systems are typically evaluated.

Both our company and our partners have extensive experience working specifically with Dominion Voting Systems. In addition, our subcontractors and partners are adept at digital forensic acquisition, and on implementing ballot hand-counting procedures. Two of our team members authored a hand-count ballot process that has been utilized in audits in two states; and has further been perfected for transparency and consistency. This combination of skills, abilities, and experience is what uniquely qualifies our team for the outlined work.

# 2 OUR TEAM

Cyber Ninjas will serve as the central point-of-contact and organizer of all work conducted over the course of this agreement. However, there are different teams involved in each phase of the outlined work. Each of these teams have specialities and experience within the outlined areas of their coverage. This expertise is highlighted below.

#### 2.1 Registration and Votes Cast Team

The Registration and Votes Cast Team has worked together with a number of individuals to perform non-partisan canvassing within Arizona related to the 2020 General election in order to statistically identify voter registrations that did not make sense, and then knock on doors to confirm if valid voters actually lived at the stated address. This brought forth a number of significant anomalies suggesting significant problems in the voter rolls.

They will be continuing this work as part of this effort to validate that individuals that show as having voted in the 2020 General election match those individuals who believe they have cast a vote.

2.2 Vote Count & Tally Team - Wake Technology Services

Members of the Wake Technology Services group have performed hand-count audits in Fulton County, PA and in New Mexico as part of the 2020 General Election cycle. In addition, team members have been involved in investigating election fraud issues, dating back to 1994. In that particular case in 1994, this team member worked closed with the FBI during the investigation.

As part of these audits in 2020, the Wake Technology Services team has developed an in-depth counting process that reduces opportunities for errors. This counting process has been expanded to make it more robust, and more transparent. As a result, they will be leading all ballot hand-counting processes.

2.3 Electronic Voting System Team – CyFIR, Digital Discovery & Cyber Ninjas, Analysts
Digital Forensic Acquisition will be performed either by CyFIR or Digital Forensics, and the analysis work will be
performed by Cyber Ninjas, CyFIR and a number of additional analysts, the identities and qualifications of whom shall be
made available to Client upon request.

CyFIR is a **digital security and forensics company and a subcontractor on the contract for DHS's** Hunt and Incident Response Team (HIRT). As specialists for DHS, they are familiar with responding to nation-state cyber activity including Advanced Persistent Threats (APT).

# 3 GENERAL PROVISIONS

- 3.1 <u>Introduction</u>. The terms and conditions that are specific to this Statement of Work are set forth herein. Any terms and conditions that deviate from or conflict with the Master Agreement are set forth in the "Deviations from Terms of the Master Agreement" Schedule hereto. In the event of a conflict between the provisions of this Statement of Work and the Master Agreement, the provisions of Section 2.34 of the Master Agreement shall control such conflict.
- 3.2 <u>Services</u>. Contractor will provide to the Client the Services in accordance with the Master Agreement (including the Exhibits thereto) and this Statement of Work (including the Schedules hereto). The scope and composition of the Services and the responsibilities of the Parties with respect to the Services described in this Statement of Work are defined in the Master Agreement, this Statement of Work, and any Schedules attached hereto.

# 4 Scope & Services Description

This Statement of Work outlines the proposed methodology and scope for a full and complete audit of 100% of the votes cast within the 2020 November General Election within Maricopa County, Arizona. This audit will attempt to validate every area of the voting process to ensure the integrity of the vote. This includes auditing the registration and votes cast, the vote counts and tallies, the electronic voting system, as well as auditing the reported results. The final report will attempt to outline all the facts found throughout the investigation and attempt to represent those facts in an unbiased and non-partisan way. The final report will not include factual statements unless the statements can be readily substantiated with evidence, and such substantiation is cited, described, or appended to the report as appropriate.

The following sub-sections provides additional details of what will be conducted at each stage of the audit.

During the Registration and Votes Cast Phase, it will be validated that Maricopa County properly registers who voted during an election, and that this system properly prevents duplicate voting. This will be performed on a minimum of three precincts.

#### Proposed scope of work:

- Review of Arizona's SiteBook system for checking in and tracking voters;
- Complete audit of a minimum of 3 precincts, based on statistical anomalies and precinct size;
- Analysis of existing research and data validating the legitimacy of voter rolls; and/or
- Comparing results against known lists of invalid voters (e.g. deceased voters, non-citizens, etc.).

#### This phase may help detect:

- Problems that could result in voters being able to vote more than once;
- Voters that voted but do not show in the list of those who voted;
- Voters who likely did not vote but showed as having voted;
- Potential invalid voters who cast a vote in the 2020 general election; and/or
- Inconsistencies among vote tallies between the various phases.

#### This phase is NOT expected to detect:

Individual ballots that are either wrong and/or invalid.

Anticipated artifacts for transparency and/or validation of results for the public:

- Final report outlining the discovered results; and/or
- Redacted spreadsheet of a list of those who voted in the target precincts.

# 4.2 Vote Count & Tally Phase

During the Vote Count & Tally Phase, the counts and tallies for votes and the voting machines will be validated. This will include a hand-tally and examination of every paper ballot.

#### Proposed scope of work:

- Physically inspecting and hand-counting of ballots in Maricopa County;
- Counting of the total number of provisional ballots;
- Capture of video footage of the hand-counting of ballots; and/or
- Scanning of ballots in Maricopa County
  - NOTE: Provisional ballots which still have signatures attached to them will be counted to be sure they
    match the expected numbers but will not be scanned nor will the contents be visible in video.

#### This phase may help detect:

- Counts that do not match the expected results;
- Ballots that are visually different and possibly fraudulent; and/or
- Inconsistencies among vote tallies between the various phases.

#### This phase is NOT expected to detect:

Destroyed or otherwise missing ballots

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Anticipated artifacts for transparency and/or validation of results for the public:

- Final report outlining the discovered results;
- Unedited camera footage of the counting of every ballot, provided that, absent express judicial approval, any
  such footage cannot be streamed, recorded or broadcast in such a manner that the candidate or ballot
  proposition selections on each ballot is visible or discernible; and/or
- Ballot images of every scanned ballot, provided that, absent express judicial approval, any such images cannot be released or published to any third party.

# 4.3 Electronic Voting System Phase

During the Electronic Voting System Phase the results from the electronic voting machines will be validated to confirm they were not tampered with. This will be done on all systems related to SiteBook with Maricopa data, as well as all Election Management System related machines besides the Ballot Marking Devices (BMD)'s utilized for accessibility.

Proposed scope of work:

- Forensic Images of Arizona's SiteBook System including the database server, as well as any client machines associated with Maricopa County;
- Forensic images captured of the Election Management System main server, adjudication machines, and other systems related to the Election Management System;
- Forensic images of all Compact Flash, USB drives, and related media;
- Inspection to identify usage of cellular modems, Wi-Fi cards, or other technologies that could be utilized to connect systems to the internet or wider-area-network;
- Review of the Tabulator Paper Tally print-outs;
- Reviewing the exports from the EMS for "Audit File", "Audit Images" and "CVR";
- Reviewing ballot images captured by the tabulators
- Reviewing forensic images for possible altering of results or other issues; and/or
- Reviewing of tabulator and other logs.

#### This phase may help detect:

- Problems where the tabulator incorrectly tabulated results;
- Problems where the tabulator rejected results;
- Issues where results may have been manipulated in the software;
- Issues with the improper adjudication of ballots; and/or
- Inconsistencies among vote tallies between the various phases.

Anticipated artifacts for transparency and/or validation of results for the public:

- Final report outlining the discovered results;
- Ballot images and AuditMark images showing how the tabulator interpreted the ballot for counting, provided that, absent express judicial approval, such images cannot be released or published to any third party;
- CVR Report as generated from the software; and/or
- Log Files from the Tabulators (Redacted if Dominion Desires).

# 4.4 Reported Results Phase

During the Reported Results Phase, results from all phases are compared against those expected results and those results which were publicly totalled as the official results to identify any inconsistencies.

Proposed scope of work:

- Results from various phases will be reviewed and tallied; and
- Results will be compared against the official, certified results.

This phase may help detect:

- Issues where result tallies were not properly transmitted to the official results; and/or
- Inconsistencies among vote tallies between the various phases.

Anticipated artifacts for transparency and/or validation of results for the public:

• Final report outlining the discovered results

# 5 METHODOLOGY

The following section outlines the proposed methodology utilized in the various phases of the audit. When appropriate, these sections may reference more detailed procedures. Such procedures are considered proprietary and the intellectual property of Cyber Ninjas, our subcontractors or our Partners and can be made available for review but are not explicitly part of this agreement.

# 5.1 Registration and Votes Cast Phase

During the "Registration and Votes Cast Phase", Contractor may utilize precincts that have a high number of anomalies based on publicly available voting data and data from prior canvassing efforts to select a minimum of three precincts to conduct an audit of voting history related to all members of the voter rolls. A combination of phone calls and physical canvassing may be utilized to collect information of whether the individual voted in the election. No voters will be asked to identify any candidate(s) for whom s/he voted. This data will then be compared with data provided from Maricopa County Board of Elections.

# 5.2 Vote Count & Tally Phase

The goal of the "Vote Count & Tally Phase" is to attempt to, in a transparent and consistent manner, count all ballots to determine the accuracy of all federal races, and to identify any ballots that are suspicious and potentially counterfeit. Ballots will be counted in a manner designed to be accurate, all actions are transparent, and the chain of custody is maintained.

#### 5.2.1 Counting Personnel

Non-partisan counters will be utilized that are drawn from a pool of primarily former law enforcement, veterans, and retired individuals. These individuals will undergo background checks and will be validated to not have worked for any political campaigns nor having worked for any vendor involved in the voting process. These individuals will also be prevented from bringing any objects other than clothing items worn on their persons into the counting area or taking any objects out of the counting area.

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#### 5.2.2 Accurate Counting

Counting will be done in groups with three individuals independently counting each batch of ballots, and an individual supervising the table. All counts will be marked on a sheet of paper as they are tallied. If, at the end of the hand count, the discrepancies between counting personnel aggregate to a number that is greater than the margin separating the first and second place candidates for any audited office, the ballots with discrepant **total from the Contractor's counting** personnel will be re-reviewed until the aggregate discrepancies within the hand count are less than the margin separating the first and second place candidates.

#### 5.2.3 Transparent Counting

All activity in the counting facility will be videotaped 24 hours a day, from the time that Maricopa County delivers ballots and other materials until the time that the hand count is complete and all materials have been returned to the custody of Maricopa County. Such videotaping shall include 24-hour video monitoring of all entrances and exits, as well as activity at the counting tables.

#### 5.2.4 Chain of Custody

All movement with ballots, cutting of seals, application of seals, and similar actions will be appropriately documented and logged, as well as captured under video to be sure the custody of ballots is maintained at all times. Access to the counting area will be restricted to duly authorized and credentialed individuals who have passed a comprehensive background check, with mandatory security searches and ingress/egress logs whenever entering or exiting the counting area.

# 5.3 Electronic Voting System Phase

The proposed scope of the "Electronic Voting System Phase" is to confirm that the system accurately tallied and reported the votes as they were entered into the system and that remote access was not possible. All systems related to the voting will be forensically imaged, these machines will be booted up and checked for wireless signal usage, and the images will be reviewed to determine the accuracy of results and any indication of tampering.

#### 5.3.1 Forensic Images

A digital forensics capture team will forensically capture all data on in-scope systems, utilizing industry best practices. This will create a digital copy of every single machine, Compact Flash Card, and USB drive in scope without altering the contents of the machines. Chain-of-custody documentation will be created to preserve these images in a manner sufficient to be utilized in a court-of-law.

## 5.3.2 Physical Analysis

The Election Management System equipment will be turned on and scanned with a wireless spectrum analysis tool to determine if the device is emitting any signals consistent with a known wireless frequency such as cellular, Bluetooth, WiFi or similar. Devices that show signs of emitting signals will be flagged and documented, and when possible without damaging the equipment; they will be physically inspected to determine the source of any detected signals.

#### 5.3.3 Digital Analysis

The forensic images will be reviewed to validate reported totals from the tabulators, results stored within the Election Management System (EMS) Results Tally and Reporting software. These will be compared against the tabulator printouts; and the machine will be checked for physical or digital tampering and any known ways of remote access to the machines.

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# 5.3.4 Opportunity for Observation

Before commencing the imaging or analysis steps described above (except for the Digital Analysis process), the Contractor will work with Maricopa County to provide at least five (5) days advance notice to any vendors of Maricopa County whose products will be the subject of imaging, inspection, or analysis. Such vendors will be permitted the opportunity to attend and observe the Contractor's imaging or inspection of the vendors' products. The vendor will not be allowed to be present for the analysis of the captured images. Such vendors are third party beneficiaries of this provision and will have standing to challenge and secure injunctive relief against any denial of their right to observe the inspection of their products.

# 5.4 Reported Results Phase

During the Reported Results phase, results from all phases are compared to find differences between tallies or other anomalies. These results are then compared against data at the Secretary of State and Maricopa Board of Elections layers. Any inconsistencies will be reported and highlighted.

# 6 RESPONSIBILITIES

The following section outlines the key responsibilities for the proper execution of the Agreement between the Contractor and the Client for all outlined work within the scope.

# 6.1 Registration and Votes Cast Phase

#### **Contractor Responsibilities**

Provide the proper personnel to conduct the analysis of the data required to execute the scope of this phase.

## **Client Responsibilities**

Arrange for a database export of SiteBook to be provided to the Client which includes all fields normally found in
a publicly requested copy of the voter rolls, in addition to any other non-sensitive fields related to the data such
as modifications or other time-stamps, voter history, last user edited, IP address of edit; or anything similar.

# 6.2 Vote Count & Tally Phase

#### **Contractor Responsibilities**

- Provide the proper personnel and equipment to execute all aspects of the phase including scanning, counting, the setup of equipment for recording of the counting, and the supervision of activities.
- Ensure that all onsite personnel follow any in-place COVID requirements.

#### **Client Responsibilities**

- Provide security of the building during the course of the engagement. This includes having sufficient security to
  prevent access to the building 24/7 during the entire time, including ensuring that safe working conditions can
  exist during the entirety of the audit;
- Provide electricity and access to the facilities and tables necessary for up to 120 people at a time following any current COVID requirements. This is estimated to be about 7,200 square feet;
- Provide access to all paper ballots from the November 2020 General Election within Maricopa County. This
  includes early voting, election day ballots, provisional ballots, spoiled ballots, printed unused ballots and any
  other ballot categories that are part of the 2020 General Election. For all ballots this should include the original
  hard copies of the ballots that were electronically adjudicated ballots.
- Provide a mechanism to allow for the proper equipment to be brought into the facility where the counting will take place.

- Full chain of custody documentation for all ballots from the point they were cast to the point where we gain access to the ballots, to the extent such documentation is in Client's possession.
- Purchase orders for all purchased ballots, or ballot paper, including counts of each, as well as delivery receipts of the quantity of ballots received, to the extent such documentation is in Client's possession.
- Full counts from any ballots printed on demand, as well as the location for which they were printed, to the extent such documentation is in Client's possession.
- Provide wired access to internet to be able to stream the counting video capture, provided that any such video footage must be streamed, recorded or broadcast in such a manner that the candidate or ballot proposition selections on each ballot shall not be visible or discernible.

# **6.3 Electronic Voting System Phase**

# **Contractor Responsibilities**

- Provide the proper personnel to execute all aspects of the phase including the capture of forensic digital images
  of all systems related to the Election Management System; and
- Ensure that all onsite personnel during the forensic capture follow any in-place COVID requirements.

#### **Client Responsibilities**

- Provide physical access to the EMS Server, Adjudication machines, ImageCast Central, ImageCast Precinct, ImageCast Ballot Marking Devices, SiteBook, NOVUS systems, and any other Election Management System equipment or systems utilized in the November 2020 General Election to the forensic capture team;
- Provide access to Compact Flash Cards, USB Drives, and any other media utilized in the November 2020 General Election for the forensic capture team to image;
- Provide electricity and sufficient access to the machines in scope in order to provide a team of up to 15 forensic capture individuals to work and boot up the systems;
- Provide any needed credentials for decrypting media, decrypting computer hard drives, the EMS machines, or other systems that may be required for a proper forensic capture of the machines;
- Provide the output of the "Audit File," "Audit Images," and CVR exports from the Dominion machines which includes all ballot images and AuditMark images of every ballot processed by the machines; and
  - o NOTE: The above may be able to be captured from the forensic images; but Maricopa County assistance could be needed in identifying where the AuditMark files are located.
- Provide any needed technical assistance allowing all the above to be successfully captured.

# **6.4 Reported Results Phase**

# **Contractor Responsibilities**

Provide the proper personnel to conduct the analysis of the data required to execute the scope of this phase.

# **Client Responsibilities**

Provide the official results per precinct for all counts associated with the November 2020 General Election.

# 7 Deliverable Materials

The primary deliverable for the Election Audit will be a report detailing all findings discovered during the assessment. The parties agree that the report is provided AS IS, without any promise for any expected results. Additional artifacts as collected during the work will also be provided, as outlined within the scoping details.

This final report will include:

- An executive summary outlining the overall results of the audit from the various phases;
- A methodology section outlining in detail the methodology and techniques utilized to capture and validate the results;
- Tables, charts, and other data representing the findings of the data;
- Appendices or attached files demonstrating all evidence utilized to come to the outlined conclusions (if applicable); and
- Recommendations on how to prevent any detected weaknesses from being a problem in future elections (if applicable).

In addition to the report, various anticipated artifacts for public consumption will be generated over the course of this work, as outlined under the "Scope of Work." Client will determine in its sole and unlimited discretion whether, when, and how the Contractor should release those resources to the public. This will include all videos, ballot images, and other data.

# 8 COMPLETION CRITERIA

Contractor shall have fulfilled its obligations when any one of the following first occurs:

- Contractor accomplishes the Contractor activities described within this Statement of Work, including delivery to Client of the materials listed in the Section entitled "Deliverable Materials," and Client accepts such activities and materials without unreasonable objections; or
- If Client does not object or does not respond to Contractor within seven (7) business days from the date that the
  deliverables have been delivered by Contractor to Client, such failure to respond shall be deemed acceptance by
  Client.

# 9 TERM / PROJECT SCHEDULE / LOCATION

The following table outlines the expected duration of the various proposed work outlined within the Agreement. Work will commence on a date mutually agreeable to both Contractor and Client according to a schedule which is outlined via email.

Each phase outlined below can be conducted simultaneously, with the exception of the Reported Results phase which must be completed at the end. Roughly an additional week of time at the conclusion of all phases is needed to complete and finalize reporting. Lead times before a phase can start as well as their duration can be found below. Faster lead times can potentially be accommodated on a case-by-case basis.

Service Name	Required Notice / Lead Time	Est. Duration in Days	Additional Details / Location
Registration and Votes Cast Phase	1 Week	20	This work will be done remotely.
			The entire time will be onsite at the location designated by the Client.
Vote Count & Tally Phase	2-3 Weeks	20*	Access will be required 4 days before the start to setup the space.
			*Race recounts as outlined in 5.2.2 may require the timeline to be extended beyond the listed days.
Electronic Voting System Phase	1-2 Weeks	35	It is estimated that 15 will be onsite. The remainder of the time will be remote.
			Review of location setup is requested the week prior to ensure proper workspace.
Reported Results Phase			This phase will be completed offsite.
	Completion of Other Phases	5	Final Report Delivered 1 Week After Completion

# 10 FEES / TERMS OF PAYMENT

The following table outlines the costs associated with the proposed work. A third of the fees will be due at the execution of the contract. The remaining balance will be payable within 30 days from the completion of the audit.

Selected	Name	Price Each	Total
1	Maricopa County – Full Audit	\$150,000	\$150,000.00
		Total:	\$150,000.00

# 11 SIGNATURE & ACKNOWLEDGEMENT

THE PARTIES ACKNOWLEDGE THAT THEY HAVE READ THIS STATEMENT OF WORK, UNDERSTAND IT, AND AGREE TO BE BOUND BY ITS TERMS AND CONDITIONS. FURTHER, THE PARTIES AGREE THAT THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN THE PARTIES RELATING TO THIS SUBJECT SHALL CONSIST OF 1) THIS STATEMENT OF WORK, 2) ITS SCHEDULES, AND 3) THE AGREEMENT (INCLUDING THE EXHIBITS THERETO), INCLUDING THOSE AMENDMENTS MADE EFFECTIVE BY THE PARTIES IN THE FUTURE. THIS STATEMENT OF THE AGREEMENT BETWEEN THE PARTIES SUPERSEDES ALL PROPOSALS OR OTHER PRIOR AGREEMENTS, ORAL OR WRITTEN, AND ALL OTHER COMMUNICATIONS BETWEEN THE PARTIES RELATING TO THE SUBJECT DESCRIBED HEREIN.

IN WITNESS WHEREOF, the parties hereto have caused this Statement of Work to be effective as of the day, month and year written above.

Accepted by:

Client: Arizona State Senate

By: karen Fann, President

Title:

Accepted by:

Contractor: Cyber Ninjas, Inc.

Douglas Logan

Title: CEO & Principal Consultant

# Exhibit D

1	Mary R. O'Grady, 011434		
2	Joshua D. Bendor, 031908 Emma J. Cone-Roddy, 034285		
3	OSBORN MALEDON, P.A. 2929 North Central Avenue		
4	21st Floor Phoenix, Arizona 85012-2793		
5	(602) 640-9000 mogrady@omlaw.com		
6	jbendor@omlaw.com econe-roddy@omlaw.com		
7	Attorneys for Secretary of State Katie Hobbs		
8			
9	IN THE SUPERIOR COURT OF	THE STATE OF ARIZONA	
10	IN AND FOR THE COU	NTY OF MARICOPA	
11	ARIZONA DEMOCRATIC PARTY, an	No. CV2021-006646	
12	Arizona political party and political action committee; and STEVE GALLARDO, a	CUDDI EMENTA I	
13	qualified elector,	SUPPLEMENTAL DECLARATION OF RYAN MACIAS	
14	Plaintiffs,	WACIAS	
15	vs.		
16	KAREN FANN, in her official capacity as President of the Arizona Senate;		
17	WARREN PETERSEN, in his official		
18	capacity as Chairman of the Senate Judiciary Committee; KEN BENNETT, in		
19	his official capacity as the liaison of the Arizona Senate; and CYBER NINJAS, Inc., a Florida corporation,		
20	Defendants.		
21	I, RYAN MACIAS, declare as follows:		
22	1. I am over 18 years of age and am competent to testify regarding the		
23	matters discussed in this declaration.		
24	2. My areas of expertise include election technology, security, and policy.		
25	<ul><li>3. I have been retained in this matter to provide an expert opinion regarding</li></ul>		
26	the security and reliability of the practices and procedures of the Arizona Senate and		
27		1	

Cyber Ninjas, Inc. in their audit of the Maricopa County ballots and election equipment from the 2020 General Election. I am not being compensated for my work in this case.

- 4. I previously filed a declaration in this case that more fully sets forth my relevant experience.
- 5. I have reviewed Cyber Ninjas' brief dated April 25, 2021, in which Cyber Ninjas, Inc. seeks to have its audit policies and procedures filed under seal and not made available to the public for asserted reasons related to security and trade secrets.
- 6. I was both surprised and concerned by Cyber Ninjas' brief. In my experience, election and post-election procedures cannot generally be protected by claims of trade secrets, and it is anathema to election security and integrity to shield procedures from the voters.
- 7. The United States Election Assistance Commission ("EAC") sets out standards for what cannot be protected as trade secrets with respect to voting systems. While certain items related to the production of voting machines can be protected (such as plans, materials, or source code), information related to any voting system's capabilities, features, functionality, or performance is not amenable to being restricted as a trade secret. *See* EAC, Testing & Certification Program Manual, attached as Exhibit 1, § 10.3.
- 8. Nothing the Court ordered Cyber Ninjas to file would appear to touch on a trade secret for an election system as defined by the EAC. Rather, the Court ordered the filing of operational and procedural documentation that would describe what Cyber Ninjas is doing with Arizona's ballots. This information is not within the ambit of a trade secret in election operations.
- 9. Indeed, operations manuals for certified voting systems are required to be publicly available. For example, Dominion Voting Systems' Operation Procedures are available here publicly at

https://www.sos.state.co.us/pubs/elections/VotingSystems/DVS-DemocracySuite/documentation/2-08-ICXSystemOperationProcedures.pdf.

- 10. Moreover, it is unclear to me what "trade secrets" Cyber Ninjas could possibly have for conducting an audit. Best practices and templates for elections procedures are widely and freely available, covering the various approaches across the country. It is not apparent to me what Cyber Ninjas could come up with that would be proprietary.
- 11. I also noted that Cyber Ninjas claims that releasing its security and chain of custody documentation would raise concerns about security risks. However, the release of documents that discuss the policies and procedures for maintaining security or chain of custody would not generally create security risks. Indeed, these documents are regularly released by election officials, including in Arizona. For example, in Section III(A) of Chapter 4 of the Arizona Election Procedures Manual, Arizona publishes the baseline and high-level rules for physical security and chain of custody for Arizona's ballots. And local election officials are required by Arizona law to maintain records that reflect chain of custody for all election equipment and ballots. A.R.S. § 16-621.
- 12. Moreover, it is well known that chain of custody records and public release of the procedures helps control and prevent rumor mongering regarding elections. The federal Cybersecurity & Infrastructure Security Agency ("CISA") points to the federal statutes and state law governing ballot retention, chain of custody, and security as key features for fighting rumors that ballots are or have been destroyed or lost, and ensuring that the American public can trust the results of elections.<sup>1</sup>
- 13. Indeed, the lack of clarity regarding chain of custody is normally a reason to perform a forensic audit. For example, in the 2020 Election in Michigan, chain of custody questions caused Republicans in Michigan's 14th Congressional District to request a forensic audit to ensure that the security of the election was not breached. A

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<sup>&</sup>lt;sup>1</sup> https://www.cisa.gov/rumorcontrol

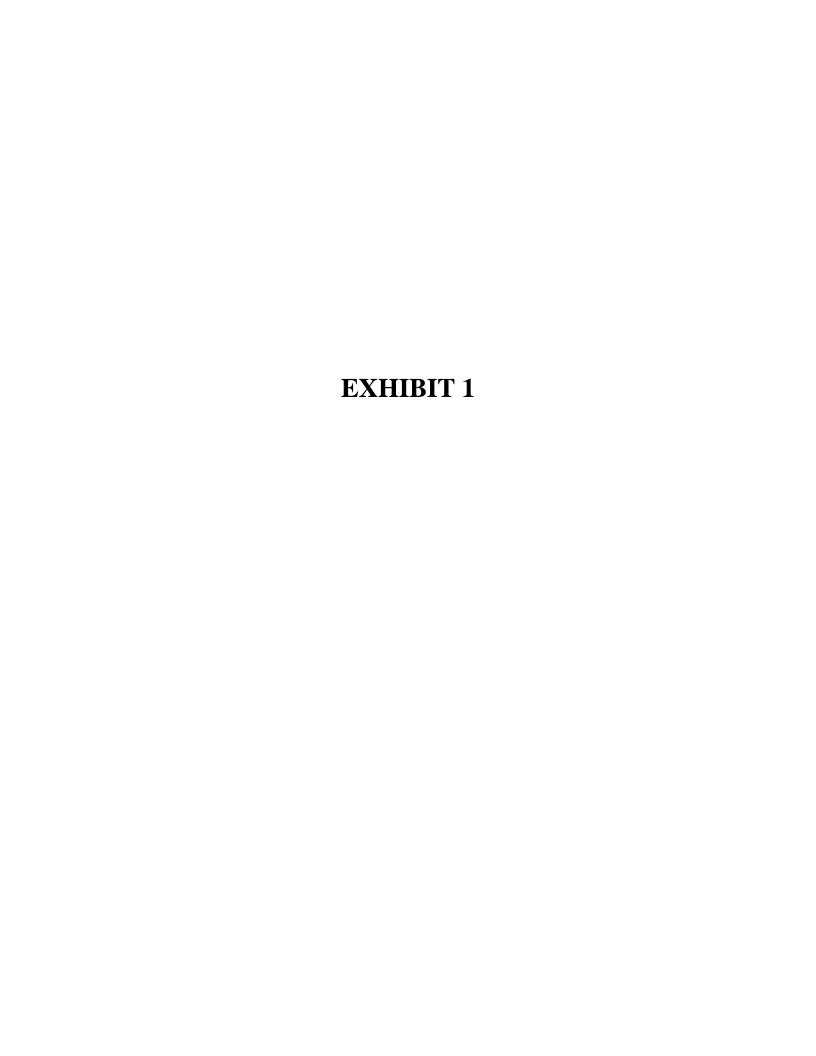
copy of their audit request is available at <a href="https://www.14cd.com/resolution requesting forensic audit of 2020 election results">https://www.14cd.com/resolution requesting forensic audit of 2020 election results</a>. Failure to establish, abide by, and make transparent adequate security and chain of custody procedures for this audit would render any results unreliable and raise concerns as to whether an audit of this audit will be necessary.

available at <a href="www.arizonaaudit.com">www.arizonaaudit.com</a> only increases my concerns regarding the integrity and preservation of the ballots now in the custody of Cyber Ninjas. It appears that ballots are being exposed to ultraviolet (UV) light as part of some examination process separate from the recounting of the ballots, but without access to observe the process except via the live video feed it is difficult to determine what Cyber Ninjas is doing with the ballots and the light source. Based on my experience in election administration, including my 10 years of auditing and certifying ballot printers for the California Secretary of State, ballots should not be exposed to UV light, which deteriorates ink on paper as well as the paper itself. Therefore, this process could impede Maricopa County's ability to preserve and maintain the ballots for the applicable federal and state retention period (at least 22 months under federal law, 24 months under state law).

DATED this 26th day of April, 2021.

By /s/ Ryan Macias Ryan Macias

<sup>&</sup>lt;sup>2</sup> While no information has been provided about this process and what it is seeking to accomplish, and it is not described in the Cyber Ninjas Statement of Work, it appears possible they are implementing J. Hutton Pulitzer's questionable process of examining "kinematic folds" to identify allegedly fraudulent ballots.







# For Conducting Election Audits

The U.S. Election Assistance Commission has collaborated with local election officials to develop a series of helpful tips for election management. This series provides tips and suggests best practices that help you to run efficient and effective elections.

There is no single national auditing standard and methods can vary from risk limiting, fixed percentage, tiered audits, or a combination of one or more types. The best audits use statistical techniques to determine the amount of auditing required to limit the possibility that an election is incorrectly decided.

<del>\*</del>



# Start Strong – End Strong

The election administration system is based on a set of interconnected parts; each part can influence what comes after. To ensure that you complete your election with integrity, transparency and the confidence of your voters, consider the following steps:

## At the beginning:

Work with your state election office and vendors to develop a test deck that will reveal programming errors in your equipment.

- Label each voting system with the precinct number or location where it will be used and create a delivery checklist.
- Test e-poll books according to state statute or local jurisdiction regulations.
- Create a contingency plan for failure of e-poll books, poll workers who fail to appear, voting sites failing to open or weather related issues.
- Review and update disaster contingency plans frequently, with an emphasis on voting machine repair or replacement.
- Plan for technology failure emergencies and ballot or supply shortages.

- Establish rigorous chain of custody procedures and instruct staff, warehouse personnel, moving companies, polling places and poll workers.
- Insert mismarked and blank ballots during pre-election logic and accuracy testing to ensure scanners correctly process those ballots.

# REMEMBER



Develop chain of custody procedures and checklists to require the two-person review and signature rule for all proofing and ballot verifications.





Tip 1 continued

# REMEMBER



<del>\*</del>

Create a file of documents relating to each specific voting machine or central count scanner, including logic and accuracy testing and delivery, for each election.

#### Leading up to the election:

- Develop a master checklist to verify and store, in chronological order, all your documentation for every election.
- Use your operations calendar to update critical reports.
- Collect and use statistical data as part of auditing activities, including data from your voter registration system.
- Keep copies of all public notices and reports distributed to the public, candidates or media.
- Retain and organize all documents required by statute, including candidate documentation.
- Organize ballot proofs and final approved copies sent to the printer.
- Create validation reports of all precincts assigned to correct districts.
- Document the assignment of privacy booths at each polling site.

# REMEMBER



Retain all documents relating to polling place inspections and compliance with accessibility requirements, including parking and supply distribution that are signed and verified by two of your staff.

#### After the Election:

- Keep a complete audit trail of mailed, returned and rejected absentee ballots.
- Keep a detailed accounting log for all returned and rejected absentee ballots, and use to balance when absentee ballots are tabulated.
- File reports on early voting, including spoiled or provisional ballots, for each election.

# REMEMBER



Create precinct data reports and examine them to gain insight into:

- A high rate of under votes or spoiled ballots may indicate poor ballot design or the need for additional voter education.
- Excessive provisional ballots in a precinct may indicate a need for stepped up voter education and poll official training.
- Shortages of adequate ballots and supplies at voting sites.

#### **Quick Clicks**

http://cuyahogaelectionaudits.com

http://www.in.gov/sos/ elections/4059.htm

http://www.michigan.gov/sos/0,4670,7-127-1633\_ 11976\_60889---,00.html

<del>\*</del>



# Polling Place Actions Affect Post-Election Audits

During the training of your poll officials stress the importance of how their work contributes to successful elections. Inattention or failure to follow established procedures and statutes can affect all your postelection activities, from ballot reconciliation to audits.

# Prepare Poll Workers:

- Train poll officials to carefully confirm correct ballot styles and the number of paper, provisional or emergency ballots delivered to the polling location and other supplies.
- Institute special training using exact copies for end of day ballot reconciliation procedures.
- Instruct your poll officials in the two-person rule for checking all auditing documents.
- Train your troubleshooters to assist at end of day ballot reconciliation.

#### Double Check:

- Use checklists at the polls for each procedure in creating an audit trail.
- Encourage poll officials to use balancing checks during slow periods during the day.

Tip 2 continued

Make sure poll officials check machine serial numbers, zero tapes, ballot box seals and protective counter numbers and sign appropriate documentation.

<del>\*</del>

 Develop a checklist for your staff to document receipt of all election returns.

#### Keep Track:

Record all spoiled ballots when using on-demand ballot printers and pre-printed ballots.

- Make sure the correct pens are provided for optical scan systems.
- Use a two-person return system from the polling place to your office at the end of Election Day.
- Use stringent and documented chain of custody procedures for returns leaving the polls, at your office on election night and until returns are placed in a secured storage facility.

# REMEMBER



Always ensure that your ballot and machine storage facility is equipped with:

- A functioning alarm system.
- Video recording devices.
- Sign in/out sheets.
- A two-person rule at all times for anyone on the premises, including your staff.

#### **Quick Clicks**

http://www.ocvote.com/volunteer/poll-worker-resource-center/online-poll-worker-training/explore-more/

# Reconciling and Accounting for Ballots are Fundamental

Always count and document the total numbers and types of blank ballots received from your printer and are then sent to the polling location. If you use multiple styles in one location, document each style separately.

#### **Educate Poll Officials:**

- Train poll officials to ensure that ballot boxes and machine bins are empty at the beginning of the day.
- Teach poll officials to balance the number of signatures in the roster to the total number of votes cast and explain any differences.
- Instruct poll officials to document voters who, after signing the roster, may have left the polling location without voting.
- Stress to your poll officials the importance of posting returns in a prominent location prior to leaving, if required by state law.

# REMEMBER



Train poll officials to document all unused ballots at the polling place, whether destroyed or returned to the election official.

# Counting Matters:

<del>\*</del>

■ Document the number of ballots distributed to each site.

- Compare total votes cast on machine tapes to total signatures and explain any difference.
- Balance totals on each machine with aggregated totals, if there are multiple voting systems and totals are aggregated at the polling location.
- Count and record each type of ballot cast, spoiled, provisional, emergency, absentee or replacement ballots at the end of the day.
- Count and record total number of unused ballots.
- Count and record any absentee ballots delivered to the polling place, if applicable in your jurisdiction.

# REMEMBER



Balance the total number of ballots assigned to the polling place with voted, spoiled, emergency, provisional and replacement ballots and explain any differences.

# Don't Forget to Document:

- The zero tapes printed and signed by poll officials.
- Keep unused ballots well separated from used ballots until all voted ballots are safely secured.
- Record all emergency paper ballots issued when using touch screen or directrecording electronic voting systems and record the serial number of the machine.
- Document the total number of voters signing the roster, with a separate count for provisional voters.



# Vote Aggregation and Reconciliation at Your Office

<del>\*</del>

Laws and regulations for vote aggregation, reconciliation or canvass of an election will vary from state to state. Universally, however, every absentee, early voting, provisional ballot, military or overseas ballot, qualified write-in ballot, challenged and spoiled ballot must be accounted for.

Begin planning your post-election tasks well before election returns are delivered to your office.

- Set assigned duties for your staff.
- Carefully ensure that all memory cards are correctly read when aggregating election night totals.
- Compare precinct totals to machine tapes.
- Account for ballots not included in total tapes, such as provisional or challenged ballots or absentee replacement ballots.
- Examine the calculations performed at polling locations if discrepancies arise.
- Validate the total votes cast in each precinct to ensure that they are equal or less than the registered voters in each precinct.
- Establish procedures for ballot duplication if used in your jurisdiction.

# REMEMBER



Issue a press release and prominently post on your webpage information explaining the difference between unofficial and official results. Always double check.



The canvass serves as a validation of the election results and may be conducted by precinct boards, county election officials or the official canvassing board.

When conducting a canvass:

#### Take Time to Prepare

- Review your state laws and regulations in advance of the canvass and remember to make copies of your state's voter intent statutes or regulations available.
- Develop an operations calendar that will keep a record of all tasks and timelines.
- Provide an orientation for observers and candidates.
- Remember to include all legal notices and notices to candidates or other observers.
- Prepare rules of conduct for all observers and issue necessary identification badges.
- Review the physical space where the canvass is to be conducted and delineate observer areas that will protect voter privacy.
- Request the presence of your legal counsel.

<del>\*</del>

### Collect and Keep

- Electronic printouts from all precincts, early voting sites, vote centers and absentee ballot tabulations.
- All qualified write-in ballots.
- Tallies of, or ballots from, military and overseas voters.
- All rosters or signature cards from precincts, early voting sites or vote centers.
- Spoiled ballots and challenged ballots.
- Provisional ballot information as required by state statute.
- Duplicated ballots, if used.
- Documentation for any replacement ballots issued.

#### Don't Forget to Document

- Provide documentation on ballot duplication procedures, if used.
- Document precinct exceptions such as over votes or voter errors for each voting site.
- Document and separate the provisional ballots eligible to be counted from those ineligible to be counted.
- Verify military and overseas ballots.
- Document all exceptions noted.
- Present all documentation to the canvassing board, prepare detailed minutes of the meeting and forward results to your state election office, if required.
- Post the completed canvass on your webpage.

Tip 5 continued

#### **Quick Clicks**

https://www.sos.ca.gov/elections/official-canvass.htm

http://recorder.countyofventura.org/elections/election-resultscanvass-of-the-vote/vote-canvass/

<del>\*</del>

http://www.elmorecountyelections.org/results.html



Carefully conducted post-election audits can mitigate error and check the accuracy of election results. Comprehensive and transparent post-election audits raise the level of public confidence in the electoral process.

For transparency, meaningful observation and public notice:

#### Create

- A workflow diagram for officials conducting the audit.
- A checklist of tasks to be accomplished during the audit.
- A rigorous security and chain of custody procedure, including sign in/out logs and a security video.
- Identification badges for everyone present at the audit.
- Procedures for sorting early, absentee or vote center ballots by precinct, if required by state statute or regulation.

- Tally sheets used in the audit, if required.
- Procedures to address and explain discrepancies, if found.

#### **Double Check**

- That those counting ballots are not aware of an expected result.
- The secrecy of the ballot by never comparing the order of votes to the order of signatures in the roster.
- The transport of ballots and other materials to the audit location by using stringent chain of custody procedures and permitting witnesses.

That all memory cards, rosters and permits are secured.

- That the number of ballots removed and replaced in each ballot box are counted and documented.
- That, if necessary, court orders are obtained to access ballots.

#### Inform

- Distribute information on your state's voter intent laws to those conducting the audit and to observers.
- Provide copies of any rules and regulations for the conduct of observers.
- Explain any rules on the use of cellphones, audio or video recording.

Explain the procedures for addressing discrepancies and if additional targeted samples must be counted.

#### Communicate

- Designate a key staff member to interact with observers and media, to answer questions or take comments.
- Post the final results promptly on your website and transmit the results to your state election office, if required.
- Communicate the results of the post-election audit to the media and your canvassing board.
- Issue a report including an analysis of any discrepancies and recommendations for improvement.

# REMEMBER



To achieve additional transparency create a public archive of audit documents and reports.

#### **Quick Clicks**

http://citrus.electionsfl.org/ Election-information/Post-Election-audits.aspx

https://www.ocvote.com/election-library/?topic=3

http://vote.caltech.edu/content/ new-mexico-2006-post-electionaudit-report



The U.S. Election Assistance Commission (EAC) is an independent bipartisan commission created by the Help America Vote Act of 2002 (HAVA). EAC is charged with administering payments to states, adopting voluntary voting system guidelines, accrediting voting system test laboratories and certifying voting equipment, maintaining the National Voter Registration form, conducting election data research, and administering a national clearinghouse for information on election practices.

# Exhibit E

ORNEYS AT LAW	IONAL ASSOCIATIO		
BIONAL ASSOCIATIO	ROFESSIONAL ASSOCIATIO ATTORNEYS AT LAW		
BIONAL ASSOCIA	ROFESSIONAL ASSOCIATION ATTORNEYS AT LAW	0	
STONA	ROFESSIONA	 4000	
	A T A	 2000	

1	Mary R. O'Grady, 011434			
2	Joshua D. Bendor, 031908 Emma J. Cone-Roddy, 034285			
3	OSBORN MALEDON, P.A. 2929 North Central Avenue			
4	21st Floor Phoenix, Arizona 85012-2793			
5	(602) 640-9000 mogrady@omlaw.com			
6	jbendor@omlaw.com econe-roddy@omlaw.com			
7	Attorneys for Secretary of State Katie Hobbs			
8				
9	IN THE SUPERIOR COURT OF THE STATE OF ARIZONA			
10	IN AND FOR THE COUNTY OF MARICOPA			
11	ARIZONA DEMOCRATIC PARTY, an	No. CV2021-006646		
12	Arizona political party and political action committee; and STEVE GALLARDO, a qualified elector,  DECLARATION OF JENNIFER			
13	quanticu elector,	MORRELL MORRELL		
14	Plaintiffs,			
15	VS.			
16	KAREN FANN, in her official capacity as President of the Arizona Senate;			
17	WARREN PETERSEN, in his official capacity as Chairman of the Senate			
18	Judiciary Committee; KEN BENNETT, in his official capacity as the liaison of the			
19	Arizona Senate; and CYBER NINJAS, Inc., a Florida corporation,			
20	Defendants.			
21	I, JENNIFER MORRELL declare as follows:			
22	1. I am over 18 years of age and am competent to testify regarding the			
23	matters discussed in this declaration.			
24	2. My areas of expertise include election administration and election			
25	auditing.			
26	3. I have been retained in this matte	er to provide an expert opinion regarding		
27	the security and reliability of the practices and procedures of the Arizona Senate and			

Cyber Ninjas, Inc. in their audit of the Maricopa County ballots and election equipment from the 2020 General Election. I am not being compensated for my work in this case.

4. My resume is attached to this report as **Exhibit 1.** 

# **EXPERT CREDENTIALS**

- 5. I am a subject matter expert on election administration and election auditing. In this capacity, I engage directly with state and local election officials looking to implement new programs or improve existing processes, including those that support election security, ballot accounting, and pre- and post-election audits. I have a strong working knowledge of the laws, policies, and local jurisdiction procedures for post-election audits due to my participation in state audit working groups or state sponsored pilot programs in California, Colorado, Georgia, Michigan, Nevada, New Jersey, Pennsylvania, Rhode Island, and Washington. I am generally familiar with the post-election audit laws in all states.
- 6. I have trained election officials across the country on the principles of robust election audits including risk-limiting audits (RLAs) and have authored a series on risk-limiting audits and ballot accounting titled, "Knowing It's Right". I regularly advise the election community on ways to improve or implement post-election audits and have successfully overseen RLA pilot programs in several states and local jurisdictions.
- 7. This audit presents a most unusual situation. In my current work I explore auditing research and alternate methods and practices for conducting different types of election audits. However, when participating in an official audit or advising a state on audit procedures, the policies and practices that are followed are those outlined in state statute and administrative rules. When states want to explore a new method of auditing, they do so through a non-binding, non-official pilot program. I have never experienced a situation where a third-party, external to the state or local election office, was allowed

<sup>&</sup>lt;sup>1</sup> https://democracyfund.org/idea/knowing-its-right-limiting-the-risk-of-certifying-elections/

to make up the rules and procedures and carry out an audit independent of the election authority.

- 8. Prior to working as a consultant, I spent nine years as a local election official in both Utah and Colorado administering and auditing elections. As the Deputy of Elections in Arapahoe County, Colorado, I was instrumental in Colorado's successful implementation of the first statewide RLA.
- 9. I reviewed the Complaint and related filings in the following action: Arizona Democratic Party, et al. vs. Karen Fann, et al. in the Superior Court of the State of Arizona in and for the County of Maricopa, Case No. CV2021-006646. I have also conducted a search for publicly available material related to this matter, including the Cyber Ninjas, Inc. Statement of Work (SOW) along with a recorded portion of the press briefing held by Doug Logan and Ken Bennett on Thursday, April 22, 2021 at the Arizona Veterans Memorial Coliseum. I have also viewed the live video feed of the audit available at <a href="https://www.arizonaaudit.com">www.arizonaaudit.com</a>.
  - I. Opinion 1: The lack of transparent, pre-established procedures for conducting the audit is an anomaly and stark departure from other audits and recounts I have participated in or advised on.
- 10. Post-election tabulation audits rely on established procedures, most often set forth in state laws and administrative rules. This includes the timeframe for beginning and completing the audit, sample size (using either a statistical or non-statistical approach), method(s) for conducting the audit, who will perform the audit, the roles and protocols for participants of the audit, the course of action if discrepancies are discovered, and retention of audit materials.
- 11. The goal of a post-election tabulation audit is not to recount every ballot, but to manually review a sample of ballots cast, compare the voter markings in the sample to official results from the tabulation system, and determine if the tabulation system operated as expected. Manually reviewing and tallying a sample of voted ballots

is more efficient and allows for greater controls to ensure accuracy. This "audit" appears not to rely on generally accepted methods for drawing a sample of ballots and comparing the sample to expected results. Rather, the "Vote Count & Tally Phase" is more akin to a full hand recount. Hand counting ballots can be fraught with error, even in small quantities. In my opinion, it is either complete ignorance of the process or a gross misjudgment to believe that 2.1 million ballots can be accurately hand counted in the given timeframe.

- 12. Because no detailed written procedures for conducting the audit have been made public, the method for determining if the hand counted ballot agrees with the machine tabulated ballot is unclear. In a typical election audit, the sampled ballots are tallied and compared against sub-totals reports or against cast vote records from the tabulation system. This might be done periodically throughout the audit, such as when a team of auditors completes the review of a single batch, or compared at the conclusion of the audit once all batch tally sheets have been submitted. Ideally, it is done blindly. Meaning, the individuals reviewing the voter markings and marking the tally sheets do not have a knowledge of expected results. However it is being done, a description of what is being compared to the official results and when, is critical to the legitimacy of any post-election audit and is normally provided when the method for an audit is defined.
- 13. I see no definition in the SOW of the roles and responsibilities for the participants involved in the audit. At a minimum, this should include a description of each activity and who is expected to perform the work. This should include a description of the individual roles and limitation of contractors, counters, observers, and the Senate liaison as well as who will be the final decision-making authority when it comes to making decisions about unclear voter markings.
- 14. As part of an official election audit, the total number of ballots cast and ballots counted is also typically verified. This may include a review of voter history,

ballot reconciliation logs, chain of custody forms, and other ballot accounting documents to ensure ballots were accurately accounted for. Within these broader requirements, secure ballot handling practices, if not explicitly outlined in policy, are required. The SOW indicates that the cutting and application of seals will be documented and logged. That alone does not provide sufficient chain of custody and I would expect to see some additional documentation.

- 15. There is a lack of clarity on what artifacts from the audit will be retained and if tally sheets will be kept with the original ballots or stored separately. There is no information provided on the mechanism that will be used to validate the correct transfer of data from the tally sheet to the application they are using to aggregate audited results.
- 16. There is no reference in any of the material I reviewed for how hand-marked ballots with marginal marks will be adjudicated for voter intent. At a minimum, written procedures should include examples of marginal marks that will and will not be counted and the process for flagging or escalating any marks that "counters" are uncertain about.
- 17. I would expect to see an explanation as to what races were being targeted for the hand count and why.
- 18. The audits I have participated in have all been conducted using preestablished, written procedures and examples of forms to ensure ballots are reviewed and adjudicated in a consistent manner and all documentation is completed accurately.
  - II. Opinion 2: The "hand count audit" being conducted does not comport with industry best practices for election audits and does not appear to have procedures in place to yield reliable results.
- 19. As already stated, the procedures for this "hand count audit" more resemble a hand recount than an audit. The process being used for three "counters" to separately review and tally ballots seems flawed and out of step with the practices I have seen used in election offices. Any election activity that involves direct handling of

a ballot, such as signature verification, counting, or auditing, should always be done by a bi-partisan team. Typically, in an audit or recount this means one member of the team reads the markings from the ballot, another member of the team records the markings and reads them back for a verbal confirmation there were recorded correctly. There might also be a third member closely observing to ensure the process of reading, recording, and confirming is followed before moving on to the next ballot.

- 20. Best practice in any audit or recount involving hand-marked paper ballots is to provide the same voter intent guidelines used for the initial ballot adjudication, and any training or ancillary materials, to the individuals auditing or recounting. This includes making a copy readily available during the audit. I see no mention in the SOW about how marginal marks will be adjudicated and no mention of voter intent guides. In viewing the live video feed of the audit, it does not appear they are being used.
- 21. How discrepancies between the official results and the audited results are handled varies from state to state. My understanding of the post-election audit requirements in Arizona is that additional rounds of auditing are required if discrepancies occur beyond an accepted threshold. If after three unsuccessful rounds, the Secretary may request a full hand count. It appears from the SOW that if "at the end of the hand count", the aggregate number of discrepancies exceeds the margin of error between the first and second place candidates, "the ballots with discrepant total" will be rereviewed. This approach seems unfeasible and unrealistic.
- 22. A slightly different version was presented in the April 22<sup>nd</sup> press briefing where it was stated that if the count differences between "counters" at the end of each day were enough to change the outcome of the election, the ballots for that day would be recounted. While this varies from the description in the SOW, it is also not feasible. There is no way to make a determination from one team and one day of counting whether or not the differences would be enough to change the outcome of the election any more than it is feasible to wait until the end of the audit to make that determination.

- 23. The contractors and SOW have not constituted what is a batch, how they will determine if a batch needs to be recounted, and whether tally sheets will correlate to batch header sheets or box labels in a way that will allow them to go back to a particular batch or box if there needs to be a re-review and tally. There also lacks any explanation as to whether there are official batch subtotal reports that the recount totals are being compared against.
  - III. Opinion 3: CyberNinjas and the Wake Technology Services group, assigned to perform the "hand count audit", do not appear to have the experience or expertise to effectively perform this audit.
- 24. Malinformation is information based on fact but used out of context to mislead or harm. Due to the complexity of elections, it would be easy for someone without a knowledge of how voting equipment is programmed to operate, how ballots are processed, or a knowledge of state and federal regulations, to encounter something that is normal but see it as something dangerous or suspicious. For example, the SOW states that the audit will identify "any ballots that are suspicious and potentially counterfeit". This seems to demonstrate a complete lack of knowledge of the range of properly printed ballots, including ballots printed by mail ballot vendors, ballots printed by ballot on demand systems, or ballots printed on ancillary printers attached to a ballot marking device. In all cases a variety of paper stock, weights and thicknesses, and ink/toner may be present in the aggregate collection of official, and validly cast, ballots. To prevent the spread of malinformation, it is critical that individuals with a knowledge of election administration are present during an election audit.
- 25. The proposed scope of work regarding provisional ballots reflects a lack of understanding of how provisional ballots are counted. "Counting the total number of provisional ballots" will be impossible since eligible provisional ballots are mixed in for counting with the other validly cast ballots. The SOW seems to indicate that provisional ballot envelopes rejected for eligibility may be opened. This is a clear violation of law

and another indication that the contractors do not have the knowledge or expertise necessary to conduct this audit.

- 26. According to the statement of work, "members of the Wake Technology Services group have performed hand-count audits in Fulton County, PA and in New Mexico as part of the 2020 General Election cycle". As of April 2020, Fulton County, Pennsylvania had only 9,845 voters. There is no publicly available information on which jurisdiction in New Mexico they performed a "hand-count audit". When asked for the name of the jurisdiction in the April 22<sup>nd</sup> press briefing, Doug Logan was unable to provide an answer. In my opinion, Wake Technology Services lacks the necessary experience to handle an audit of approximately 2.1 million ballots.
  - IV. Opinion 4: The restrictions of expert and media observers is an anomaly and stark departure from other audits I have personally participated in or were involved with or advised on.
- 27. As in most states, the determination of who can be an observer under Title 16 in Arizona is not made by those performing the audit or recount. Observers are typically representatives of the party, candidate, campaign, or other interest group; those with a vested interest in the integrity of the vote count. The restrictions on observers to only allow those selected by the auditors is a stark departure from national norms.
- 28. Arizona election officials are required to permit observation of postelection audits and observers appointed by political parties are not required to be qualified electors in the precinct or county where they are observing<sup>2</sup>. This is typical in the states where I have worked or participated in audits. In addition to observers, every audit I have been involved with required bipartisan participants, often appointed by the political parties.
- 29. Election officials most often welcome the press and view them as an important partner in sharing information with voters about how elections are conducted.

<sup>&</sup>lt;sup>2</sup> See Elections Procedures Manual ch. 8, § III; ch. 4, § II(C); and statutory provisions cited therein.

This includes reporting on post-election audits; how the audit will be conducted, who is performing the audit, how the audit is progressing, and final reports and outcomes of the audit. I cannot think of any election activity where barring the press from observing and reporting, even when limiting what they can film or who they can speak with, would be tolerated in any state or jurisdiction.

- 30. During the April 22<sup>nd</sup> press conference, Doug Logan claimed the purpose of the press conference was to show what the procedures would be for the "audit" and allow for anyone to challenge the process and raise questions about the accuracy of the process. However, the audit team refused to let experts like myself, who have the knowledge to raise those questions, be in attendance at the press conference or observe the audit proceedings. Local and national press have done a tremendous job over the last few years educating themselves on election procedures and terminology but they are not experts in election administration or election audits and recounts. The burden should not be on them to vet the proposed audit process and raise concerns.
- 31. Despite stating that only voters registered in Maricopa County can be observers, it was stated during the press conference that any member of the Arizona legislator can be an observer. It also remains unclear if the volunteers/temporary workers hired to help must also be Maricopa registered voters.
- 32. Audits that I have participated in or advised on have always been facilitated by qualified, full-time election staff who understand how ballots are processed and how voting equipment works. This is done under the observation of citizen audit boards or canvass board members along with press, independent observers, and at times, other subject matter experts.
- 33. Since this "hand count audit" more closely resembles a recount, I would also expect a public progress reports indicating how many ballots have been reviewed and how many remain to be counted.

- V. Opinion 5: There does not appear to be adequate procedures in place to protect the security and confidentiality of ballots.
- 34. Chain of custody forms are a critical element of a secure election. They should be completed each time ballots are moved or change hands. When ballot storage boxes are being opened and ballots removed for a full hand recount, this should include documentation of who took possession of the box along with the date and time, verification of the security seal number prior to opening the box, and a verification of the total quantity of ballots being removed. Once the ballots are replaced back into the container a security seal should be reapplied, seal number recorded, and the name, date, and time the entry was made along with verification of the total quantity of ballots being returned and a placeholder sheet or notation if any ballots have been removed. I would also expect to see a process for logging which boxes were moved out for audit and which were returned, having been audited. Given the quantity of ballots being recounted, there is an extremely high risk to the integrity of this audit if internal controls and chain of custody are not performed perfectly. There is a real chance it can lead to ballots being counted more than once or not being counted at all in the audit process.
- 35. In the April 22<sup>nd</sup> press briefing, Doug Logan claimed that the audit will allow for publication of every single ballot image. The SOW also indicates that ballot images will be one of the deliverables. It appears the contractors plan to accomplish this by re-scanning ballots using uncertified and untested software and hardware of their own. The Dominion voting system, certified by the EAC, certified by the State of Arizona, and tested before and after each election by Maricopa County, is already capable of providing individual images of ballots. State and local laws often prohibit publicizing ballot images due to the possibility of identifying marks being present on the ballot. In my experience, it is not unusual for some voters to sign their name or include other personal information on a ballot, most likely due to a misunderstanding about what is required to validate their ballot. While every effort is made by election

administrators to catch and correct those rare instances (by duplicating the original ballot with identifying marks onto a clean ballot), it is not unrealistic to assume that one or more identifying ballots may have been missed. Releasing these images opens the possibility of being able to identify how a voter voted, violating their right to a secret ballot.

36. In the same press briefing, it was stated that there will be a machine tabulation of all audited races along with the hand count. However, when pressed for more details by members of the media, Doug Logan stated it is "not something we're ready to demonstrate". It is unclear if the machine tabulation will come from untested, uncertified software and hardware supplied by CyberNinjas. If so, it is my opinion that additional questions are needed around testing, security, and validation of this untested system, similar to what is already required for the official voting system. If they are planning to perform a machine tabulation using an alternate certified voting system or the same Dominion system, contractors should be willing to provide more details about the system(s) being used. The same concerns raised around the chain of custody and ballot handling controls for the "hand count audit" apply to a machine recount of cast ballots.

I declare under penalty of perjury that the foregoing statements are true and correct.

By

DATED this 25th day of April, 2021.

Jennifer Morrell B4A572E9E63B49E... Jennifer Morrell

28

## Exhibit 1

### JENNIFER MORRELL

LECTION CONSULTANT WITH 11+ YEARS EXPERIENCE ADMINISTERING AND AUDITING ELECTIONS. Nationally recognized as an expert in election audits with significant expertise in the area of risk-limiting, post-election audits. Comprehensive management experience cultivating high performance teams focused on efficiency and process improvement coupled with effective audits to create trustworthy elections and improve the voter experience.

#### **KEY SKILLS**

- Exceptional communication skills include development of public presentations, policies and procedures, writing technical reports, and creating tools and templates for use in process implementation and public outreach campaigns.
- Thorough understanding of state and federal election laws and their incorporation into state and local election operations and procedures.
- Meticulously gather, analyze, and present data to make informed decisions, educate stakeholders, and improve development of public policy.
- Resourceful ambassador to state/local election officials, voting advocates, and government and academic partners.
- Trained facilitator experienced in leading collaborative working groups to solve challenging problems.

#### PROFESSIONAL EXPERIENCE

#### THE ELECTIONS GROUP, LLC - Chicago, IL

#### Partner, Jan 2020 to Present

Provide guidance and support to state and local election officials looking to implement new programs or improve processes for voters and stakeholders. Manage a team of election experts to work quickly to provide guidance, resources, and direct management support.

#### Key Results:

- Provided direct support to states and local jurisdictions facing a dramatic increase in mail or absentee ballots during the COVID-19 pandemic, and wrestling with changes to ensure healthy polling places during the Nov 2020 election.
- Support came in the form of direct consultation, organizing a network of subject matter experts, creating guidance
  documentation such as standard operating procedures, and providing guidance and support around technology.

#### VOTING GEEK CONSULTING, LLC - Salt Lake City, UT

#### Owner and Principal Consultant, May 2018 to Present

Leading Democracy Fund's Election Validation Project, aimed at increasing trust in elections through rigorous audits, standards, and testing in addition to consulting with state and local election officials seeking guidance on election security and audit requirements.

#### Key Results:

- Authored, "Knowing It's Right: A Practical Guide to Risk-Limiting Audits" and its accompanying implementation workbook. To date, over 1,000 copies have been requested by state and local election officials and other organizations.
- Provided information, training, policy review, and guidance to 22 states that are exploring or implementing risk-limiting audits (RLAs) to include orchestrating pilot RLAs.
- Co-contributor with the Center for Technology and Civic Life on a three-course, online webinar series for election officials on post-election audits. In addition, helped write and storyboard two animated videos included in the course.
- Regular presenter at state and national election conferences providing information and tools relating to election audits.
- Regularly asked to review and provide testimony on state and federal legislation with provisions for risk-limiting audits.

#### ARAPAHOE COUNTY - Littleton, CO

#### **Deputy of Elections & Recording**, May 2015 to May 2018

Responsible for the overall management of the Elections and Recording Departments in Arapahoe County, serving 630,000 citizens with a team of 23 full-time staff, 100-400 temporary staff and an operating budget of \$5 million.

#### Key Results:

### JENNIFER MORRELL

Résumé pg. 2

- Elections became the top-rated service in the Arapahoe County 2017 Citizen Survey with 87% of respondents ranking elections as excellent or good; a 26% increase in favorable responses since the last survey.
- Successfully negotiated the purchase and contract of a \$1.2 million voting system and equipment. Directed the implementation of the new voting system to meet the goals, objectives and policies of the county.
- Instrumental in crafting local guidelines and standards to successfully implement the first statewide risk-limiting audit.

  Member of the Colorado Secretary of State's Risk-Limiting Audit Representative Group.
- Identified key program functions and instituted written documentation department-wide to include procedure manuals, quick start training guides, work flow diagrams, and checklists to improve efficiency and reduce errors.
- Collaborative effort to redesign county election and voter information website utilizing focus groups, data analytics, a media non-profit organization, and elections staff to create www.arapahoevotes.com.
- Guided the design and development of mobile application and web-based voter tools including mail ballot tracking, "Find My Nearest" polling location/ballot box, interactive mail ballot envelope design, and voter precinct locator.
- Revamped the organizational structure and modernized job descriptions for all Election and Recording staff positions, creating defined responsibilities and skill sets with a focus on project planning, quality control, communication, and continual process improvement.
- Appointed to co-chair the Colorado Clerk's Association Election Statute Review Committee and Data Sub-Committee which was awarded the 2017 Democracy Award for Best Practices from the Election Center.
- Regularly invited to give presentations to state and national election organizations on a variety of election topics including Election Security/Cybersecurity, Benchmarking and Performance Management, Voter Outreach, Using Data to Boost Transparency, and the recommendations from the Presidential Commission on Election Administration.

#### WEBER COUNTY - Ogden, UT

#### Elections Director, Feb 2012 to May 2015

Oversaw all elections in Weber County for 115,000 registered voters. Select, supervise, and evaluate four permanent staff and up to 20 temporary staff in conducting the election process including voter registration, mail ballot program, poll worker recruitment and training, equipment programming and testing, and candidate services.

#### Key Results:

- Implemented process improvement techniques to reduce the cost per vote cast from \$6.54 to \$3.88 while improving the voting experience by increasing the number of vote centers and opportunities to vote by mail.
- Created a comprehensive operations manual of election procedures related to voter registration, mail ballot processing, provisional ballot processing, programming and testing election equipment, and poll worker training.
- Improved election forecasting and resource planning tools, and created the first candidate information guide to include an online request form for voter data and maps.
- First of Utah's four largest counties to conduct an all-by-mail election (2013 Special Election). Implemented new procedures for securely handling, signature checking, and auditing cast ballots. Instrumental in effecting changes to legislation to be more favorable towards mail ballots and vote centers.
- Developed improved voter registration policies resulting in a decreased number of provisional voters and more accurate voter database. The ancillary benefits included improved voter check-in at Election Day polling locations and reduction in postage costs due to fewer ballots being returned undelivered.
- Transitioned county from paper poll books to electronic poll books incorporating new technology. Coordinated with state technology specialists to recommend improvements to Utah's voter database and election management system.
- Appointed to the Utah Clerk's Association Legislative Committee to provide feedback on proposed election bills, testifying in committee, and lobbying support of state legislators. Primary author of Legal & Policy Subcommittee report detailing feasibility of internet voting.

### JENNIFER MORRELL

Résumé pg. 3

HARRISVILLE CITY – Harrisville, UT

City Recorder, Nov 2009 to Feb 2012

Recruited to oversee the 2009 General Election with subsequent experience involving both county and municipal elections. Responsible to the Mayor and City Council for coordinating bi-monthly meetings including agendas, minutes, drafting ordinances and resolutions, presentations, and training. Managed the building permit program, code enforcement operations, and official records. Assisted the City Administrator in managing the day-to-day operations and general workplace issues.

#### Key Results:

- Played a key role in two successful municipal Primary and General elections that came in under budget and forged good working relationships with county officials and special service districts.
- Reformed the building permit process. Worked with state and county officials to send/receive building permits electronically, reducing the cost of forms and postage.
- Responsibility as ex officio auditor. Scrutinized invoices and contracts for accuracy and cost effectiveness. Identified **2 \$10,000 error in the city's favor and** negotiated reimbursement.
- Appointed to fill vacant Harrisville City Council seat while serving as Weber County Elections Director.

#### **EDUCATION**

WEBSTER UNIVERSITY – St. Louis, MO Master of Arts in Management, 2015

PARK UNIVERSITY – Parkville, MO Bachelor of Science in Management, 2008

#### **AFFILIATIONS & CERTIFICATES**

Election Center, Member and Certified Elections/Registration Administrator (CERA)

Center for Civic Design, Advisory Committee Member

National States Geographic Information Council, Geo-Enabled Elections, Advisory Board Member

International Association of Government Officials (iGO), Member and awarded Certificate in Public Leadership

Veteran, United States Air Force

# Exhibit F

1	Mary R. O'Grady, 011434
	Joshua D. Bendor, 031908
2	Emma J. Cone-Roddy, 034285
	OSBORN MALEDON, P.A.
3	2929 North Central Avenue
	21st Floor
4	Phoenix, Arizona 85012-2793
	(602) 640-9000
5	mogrady@omlaw.com
	jbendor@omlaw.com
6	econe-roddy@omlaw.com
۱ ۾	A 44
/	Attorneys for Secretary of State Katie Hobbs
8	
0	
9	IN THE SUPERIOR COURT O

## IN THE SUPERIOR COURT OF THE STATE OF ARIZONA IN AND FOR THE COUNTY OF MARICOPA

ARIZONA DEMOCRATIC PARTY, an Arizona political party and political action committee; and STEVE GALLARDO, a qualified elector,

No. CV2021-006646

#### Plaintiffs,

VS.

KAREN FANN, in her official capacity as President of the Arizona Senate; WARREN PETERSEN, in his official capacity as Chairman of the Senate Judiciary Committee; KEN BENNETT, in his official capacity as the liaison of the Arizona Senate; and CYBER NINJAS, Inc., a Florida corporation,

## SUPPLEMENTAL DECLARATION OF JENNIFER MORRELL

#### Defendants.

#### I, JENNIFER MORRELL declare as follows:

- 1. I am over 18 years of age and am competent to testify regarding the matters discussed in this declaration.
- 2. My areas of expertise include election administration and election auditing. I have trained election officials across the country on the principles of robust election audits. My expertise, experience, and retention information are more fully

explained in my declaration dated April 25, 2021 submitted in this case. I am not being compensated for my work in this case.

- 3. I have reviewed Cyber Ninjas' brief dated April 25, 2021, in which Cyber Ninjas, Inc. seeks to have its audit policies and procedures filed under seal and not made available to the public for asserted reasons related to security and trade secrets.
- 4. This request was very surprising and concerning to me. Transparency is an important value in election administration, including with respect to post-election tabulation audits. As a result, post-election tabulation audits rely on established procedures, most often set forth in state laws and administrative rules. These procedures are typically made public, with the limited exception of certain details related to physical security and cybersecurity (e.g., passwords, security badge controls, etc.). For example, **Arizona's post**-election hand count audit procedures are detailed in **Chapter 11 of the state's Elections Procedures Manual**. Other states also publish their audit procedures.<sup>1</sup>
- 5. Sample policies and procedures for post-election audits are already in the public domain. For example, I authored a four-part series on risk-limiting audits and ballot accounting, titled "Knowing It's Right," which is available publicly at <a href="https://democracyfund.org/idea/knowing-its-right-limiting-the-risk-of-certifying-elections/">https://democracyfund.org/idea/knowing-its-right-limiting-the-risk-of-certifying-elections/</a>. The procedures and examples in these guidance documents are typical of the types of procedures state and local jurisdictions would use in preparing for and conducting an audit and are an example of the types of policies and procedures I would expect to see from CyberNinjas.
- 6. In addition, the software used to conduct risk-limiting audits is generally open source and freely available to the public.

<sup>&</sup>lt;sup>1</sup> Examples are available at

https://www.michigan.gov/documents/sos/Post\_Election\_Audit\_Manual\_418482\_7.pdf; https://www.ohiosos.gov/globalassets/elections/directives/2019/dir2019-11\_eom.pdf; https://elections.ri.gov/elections/results/RLA.php;

https://www.sos.wa.gov/assets/elections/01%20complete%20notebook 2021%20.pdf.

- 7. With this detailed information on how to conduct an audit, including templates, checklists and auditing software freely available, it is my opinion that the disclosure of any procedures, process, and methodologies that an auditing company has developed would not harm their business (unless, of course, the procedures show a lack of competence or expertise, which would not be a reason to shield them from public view).
- 8. I can conceive of no legitimate reason why audit procedures, processes, and methodology would need to be withheld from public disclosure. In fact, doing so undermines the purpose of an audit—assuring voters that election results are accurate.
- 9. Additionally, as I noted in my previous declaration, post-election audits are typically open to observation from the party, candidate, campaign, or other interest groups; the press; independent observers; and at times, other subject matter experts. If an audit is transparent and open to the public, as it should be, there is no need to and no point in keeping its procedures secret.
- 10. An important part of audit policies and procedures includes procedures for ensuring a secure and documented chain of custody for ballots during the audit process. Based on what I observed today through the live video feed of the Coliseum available at <a href="https://www.arizonaaudit.com">www.arizonaaudit.com</a>, it appears that, in addition to being handled by the three person "hand counting" teams, ballots are also being handled in a separate processing area, where individuals seem to be taking a picture of the ballot, putting the ballot on a light box (seemingly exposing the ballot to what may be UV light), holding the ballot in a black box, and then occasionally running a handheld UV light across one or both sides of the ballot. There has been no information provided to the public regarding what the purpose of this additional processing is, but it only further highlights the need for proper chain of custody procedures to thoroughly document the transfer of ballot custody to and from the various processing areas.

# Exhibit G

1	Mary R. O'Grady, 011434 Joshua D. Bendor, 031908		
2	Emma J. Cone-Roddy, 034285 OSBORN MALEDON, P.A.		
3	2929 North Central Avenue 21st Floor		
4	Phoenix, Arizona 85012-2793		
5	(602) 640-9000 mogrady@omlaw.com		
6	jbendor@omlaw.com econe-roddy@omlaw.com		
7	Attorneys for Secretary of State Katie Hobbs		
8			
9	IN THE SUPERIOR COURT OF THE STATE OF ARIZONA		
10	IN AND FOR THE COUNTY OF MARICOPA		
11	ARIZONA DEMOCRATIC PARTY, an	No. CV2021-006646	
12	Arizona political party and political action committee; and STEVE GALLARDO, a	DECLARATION OF DENNIS	
13	qualified elector,	PREISLER	
14	Plaintiffs,		
15	VS.		
16	KAREN FANN, in her official capacity as		
17	President of the Arizona Senate; WARREN PETERSEN, in his official		
18	capacity as Chairman of the Senate Judiciary Committee; KEN BENNETT, in		
19	his official capacity as the liaison of the Arizona Senate; and CYBER NINJAS,		
20	Inc., a Florida corporation,		
21	Defendants.		
22	I DENNIG DEGLED 1 1 C 11		
23	I, DENNIS PREISLER declare as follows:	1 1 1	
24		n competent to testify regarding the	
25	matters discussed in this declaration.		
26	2. I am the State Archivist and Records Officer in the Arizona Secretary of		
27	State's Office. In this role, I ensure that best p		
28	and disposition of all records created by all Sta	ate, County, Municipal, and other	

agencies that receive taxpayer funds. This includes ensuring that the public has access to government records and that chain of custody is adhered to in the handling and preserving of these records.

- 3. I have served as the State Archivist since September 2019. I have worked for the State Archives since June 2012, first as an archivist and later as the Deputy State Archivist.
- 4. From my experience and training in document preservation, I ensure that any ultraviolet ("UV") light exposure to documents is kept at a minimum. UV light is a very common cause of damage to records. Materials that are sensitive and can be damaged by UV light include: paper, cloth, leather, photographs, and media. UV light can cause the documents to fade, and equally important for records retention purposes, UV light can damage the physical and chemical structure of materials since UV radiation provides energy to fuel chemical reactions that lead to and speed up deterioration.
- 5. For an example of the protocols in place to properly preserve records, the Polly Rosenbaum State Archives and History building, which I oversee, was engineered to ensure that the records stored in the building will be safe and available to inspection by members of the general public. An important part of this design includes limiting the impact of UV light to government documents, given the damage that it causes.
- 6. In my professional experience, exposing records like the Maricopa County ballots to UV light could cause damage to the record and prevent proper preservation.

I declare under penalty of perjury that the foregoing statements are true and correct.

DATED this 26th day of April, 2021.

By <u>/s/Dennis Preisler</u>
Dennis Preisler

# Exhibit H

#### DECLARATION OF SCOTT JARRETT

STATE OF ARIZONA	)
	) ss
County of Maricopa	)

I, Scott Jarrett, declare as follows:

- 1. I am over 21 years of age and competent to offer this testimony.
- 2. I have personal knowledge of the matters set forth in this Declaration. My personal knowledge is based on my own personal participation in or observation of the matters set forth herein. If called as a witness to testify as to the matters set forth in this Declaration, I could and would testify competently.
- 3. I am the Director of Election Day and Emergency Voting for the Maricopa County Elections Department.
- 4. I am not an attorney, but I am generally familiar with the legal requirements for conducting elections and handling ballots and tabulation equipment set forth in Title 16 of the Arizona Revised Statutes as well as the Elections Procedures Manual ("EPM").
- 5. Maricopa County conducted a general election on November 3, 2020, which included an election for presidential electors (the "Election").
- 6. During the November 2020 General Election, when live ballots were processed, signature verified, tabulated, and hand counted, the Maricopa County Elections Department implemented strict security protocols. These protocols were enhanced further starting on November 5, 2020. These protocols include the following:
  - The Maricopa County Tabulation and Election Center (MCTEC) was locked down. All
    doors to the Maricopa County Tabulation and Election Center (MCTEC) were only
    accessible via employee key card. The key card reader logs all badge access swipes.

- Ingress and egress was limited to the main front door, the administrative offices, and the
  back warehouse door. Permanent staff monitor all entry and exits through these doors.
   The warehouse doors are also staffed with professional county security guards 24 hours a
  day / 7 days a week.
- Security cameras cover all external entrances, walls, and public spaces, as well as
  external angles surrounding the building. Internal security cameras cover all hallways,
  rooms, and other areas where ballots are processed, transported, tabulated, and stored.
   Security personnel actively watch all internal and external security cameras.
- All permanent staff were issued a security identification badge, which was required to be
  worn at all times while on county property. This badge allowed employees access to
  specific areas of the building in which they are required to work.
- The Ballot Tabulation Center (BTC), server room, and vault were further restricted and badge access is limited to Election Department staff with a direct responsibility for entry.
- Temporary BTC employees receive an identification badge only. They are not issued an
  access badge. Temporary staff must sign in/out at the beginning and end of each shift,
  including lunch.
- Permanent staff with key card access must enter in pairs. No one may remain in the BTC alone. Temporary staff may only remain in the BTC with a permanent staff member.
- 7. Due to the high amount of public interest in Maricopa County's elections results reporting, these protocols were enhanced further starting on November 5, 2020.
  - Multiple Maricopa County Sheriff's Deputies were stationed onsite in the MCTEC parking lot 24 hours per day / 7 days a week.

- Maricopa County installed a fence around the perimeter of the Maricopa County
   Elections Department. Ingress and egress were managed by showing identification to
   Maricopa County Sheriff's Deputies.
- 8. The Maricopa County Elections Department implemented procedures to balance transparency, security, and integrity.
  - Through appointment, Maricopa County provided lobby access to all credentialed members of the media. Members of the media were allowed to take photographs and videography through the clear windows overseeing the ballot tabulation center.
  - Numerous cameras were live streamed and made available on the Maricopa County Elections Department Website.
  - The Election Department worked with the chairmen for the county political parties to ensure that political party observers were present and observing election procedures.
  - The Elections Department verified the registration status for all political party observers
    that entered the BTC. This was implemented to ensure observers were from the State of
    Arizona and did not have a felony conviction.
  - The political party representatives ensured that tabulation equipment was secure and unused between shifts. They verified beginning and ending tabulator counts before and after each shift.
- 9. When performing the post-election, Hand Count Audit commanded by A.R.S. § 16-602, the Maricopa County Elections Department implemented procedures to ensure the integrity and accuracy of the count.

- The post-election, Hand Count Audit was performed by appointees from the Chairmen of the County political parties, as required by the EPM in Chapter 11, § I. The ballots that were hand counted were selected by the political parties. After selection, the boxes of ballots were secured with tamper evident seals and stored in the BTC under a live security video stream.
- Over 100 political party appointees from the Republican, Democrat, and Libertarian
  parties performed the hand count using the stacking method allowed for in the EPM,
  Chapter 11, § VII(A).
- The EPM urges bi-partisan Hand Count Board for hand count audits in Chapter 11, § I. It requires that there be at least one inspector and two judges per Board, and explains that "Typically, for a three-member Hand Count Board, no more than two board members shall be members of the same political party entitled to continued representation on the ballot." Maricopa County satisfied this requirement. The County utilized one inspector and two judges for each Hand Count Board. At least one Democrat and Republican were part of the Board at each table. Each Board had one Democrat and one Republican assigned to the role of judge, the position that performs the count or the inspector, the position that performs the out stacking of the ballots and oversees the counting.
- The judges were instructed not to discuss results and were tasked with error checking each other. The judges would tally their vote counts and simultaneously show each other and the inspector their documented count totals. If there was a variance, the ballots were recounted until the judges' vote counts matched. This was in accordance with the EPM, Chapter 11, § VII(A)(2), at page 223, which requires that the totals from both judges

- must match before the results can be documented. At no time did a "two out of three" vote decide the issue—the judges' tallies had to agree.
- Since hand count boards will face scenarios of determining voter intent, the hand count boards were provided with adjudication guidelines that are in alignment with Arizona Law, the 2019 EPM, and guidance issued by the Arizona Secretary of State. The EPM requires that Hand Count Board members must reach a unanimous decision as to voter intent; and, if they cannot, the officer in charge of elections must make the decision. EPM, Chapter 11, § IX. Maricopa County complied with this requirement.
- 10. To maintain the chain-of-custody and integrity of the ballots, the Elections Department implemented the following procedures:
  - When ballots are removed and separated from their green affidavit envelope, the removal
    and corresponding transmittal slip is completed by bi-partisan early ballot processing
    boards.
  - Ballots are transported by two team members of differing political party registration, as
    required by the EPM, Chapter 9, § VIII(C), and an election official with access to the
    vault. The election official may substitute as one of the team members.
  - Ballot trays are logged with a transmittal slip for every batch. Transmittal slips record batch numbers, the board that processed the ballots, and the number of ballots being transported in the tray.
  - Permanent staff members perform a quality control checks verifying that batches are complete when moving ballots to and from the vault.

- The use of red ink only is allowed where ballot are being processed or tabulated. This comports with the requirement of the EPM, on page 225, which states that those conducting the hand court may not bring blue or black ink pens into the counting area. It is important that blue and black ink not be around ballots, because the tabulators that Maricopa County uses read those colors of ink but do not read red ink. Further, the Elections Department instructs voters not to use red ink when completing their ballots. This instruction is included on the early ballot instructions as well as in the vote centers.
- Ballots are only tabulated in the presence of political party observes appointed by the
   Chairman of the County political parties.
- 11. To maintain the security of the tabulation equipment, the election department uses unique passwords, security tokens, and maintains and air-gapped network that is not connected to the internet. Election Department staff only use newly opened USB drives to transfer information and results files. The central count tabulation equipment is stored in the BTC with restricted and limited access. All central count scanners, Dominion Suite ("D-Suite") workstations, and adjudication stations, require windows login passwords. Each program within the D-Suite (EED, RTR, ADJ) requires a different login/password for access. Passwords are known by limited staff and are not recorded. D-Suite iButton security key is required for use of all central count tabulation equipment. iButton and an additional password are required for activation of all scanners.
- 12. Prior to using the tabulation equipment, the Elections Department cleaned the air vents and ceiling tiles in the BTC. This cleaning was completed to prevent falling dust and other build up from damaging the tabulation equipment.
- 13. To ensure the tabulation equipment was accurate and prior to the Election, on October 6, 2020, the Arizona secretary of state conducted a pre-election logic and accuracy test of the vote tabulation machines.
  - 14. The logic and accuracy test prescribed by law and conducted by the secretary of

state is an audit of the vote tabulation machines' ability to properly read and accurately tabulate ballots. It consists of using the tabulation machines to tabulate pre-marked ballots to ensure that the tabulation totals are correct.

- 15. The vote tabulation machines received a perfect score (100%) on the pre-election logic and accuracy test conducted by the Arizona secretary of state on October 6, 2020. Stated differently, the tabulation of the votes by the electronic tabulators was one hundred percent (100%) accurate.
- 16. The vote tabulation machines received a perfect score (100%) on the post-election logic and accuracy test conducted by the Arizona secretary of state on November 18, 2020. Stated differently, the tabulation of the votes by the electronic tabulators was <u>one hundred percent</u> (100%) accurate.
- 17. On November 4, 2020, representatives from the Republican, Democratic, and Libertarian political parties started the legally-required, post-election hand count audit of all the ballots cast at two percent (2%) of the vote centers used in Maricopa County, as well as over 5,000 early ballots. The vote centers included in the two percent sample were randomly selected by the political party representatives.
- 18. The presidential race was included in the hand count audit, which was completed on November 9, 2020.
- 19. There were <u>no</u> discrepancies found between the hand count audit and the results tabulated by the vote tabulation machines. Stated differently, the tabulation of ballots by the tabulators was found to be <u>one hundred percent (100%)</u> accurate.
- 20. Maricopa County retained two U.S. Election Assistance Commission ("EAC") accredited laboratories—Pro V&V Laboratory, and SLI Compliance—to conduct an independent audit of the Maricopa County tabulation machines and software. Pro V&V Laboratory and SLI Compliance have a combined 25 years of experience in testing and certifying voting equipment.
- 21. Pro V&V and SLI Compliance undergo audits by the EAC and the National Institute of Standards and Technology, the organizations tasked with testing and certifying election

equipment.

- 22. The selection of only EAC-certified laboratories to conduct this audit was necessary because a forensic audit conducted by a technician that is not accredited by the EAC could void the certification and could cause the secretary of state to de-certify the equipment, meaning it could not be used in Arizona. Furthermore, the Department of Homeland Security has designated tabulation equipment as critical election infrastructure (https://www.dhs.gov/topic/election-security). Currently, only two laboratories are accredited by the EAC as qualified to conduct analysis on election equipment—the two firms that Maricopa County retained.
- 23. Maricopa County developed a scope of work for these EAC-accredited firms that would comprehensively review the tabulators and software as follows:
  - Verify that hash values submitted to the Arizona Secretary of State as part of the testing for certification match the components in the location.
  - Verify that no malicious software is running on the components.
  - Verify that the components are not connected to the internet.
  - Conduct a logic and accuracy test of the 2020 General Election ballot and program to confirm the equipment is accurately tabulating ballots.
- 24. The analysis of the tabulation equipment by Pro V&V and SLI Compliance began on February 2, 2021 and was completed on February 16, 2021. The two firms found that there was no malicious software or hardware installed on the tabulation equipment, that the machines had not been connected to the internet, and that the tabulation was accurate and reliable.

Pursuant to Ariz. R. Civ. P. 80(c), I declare under penalty of perjury that the foregoing is true and correct

Executed on the 26 day of April, 2021.

Scott Jarrett