

By Michael K. Jeanes, Clerk of the Superior Court

**What's in a website?**

The Clerk's Office strives for quality customer service, regardless of subject matter, time of day, length of line or who you talk to. In addition to Clerk staff who answer the phones, attend court hearings, provide records and take filings at the counters and electronically, the Clerk's website is a valuable resource for information, links to other agencies, and for communicating with the Clerk's Office.

Some of the features of the Clerk's website include Newsflashes of timely information, access to the image of minute entries online, filing fee information, court forms, answers to frequently asked questions, eFiling information, finding funds and back issues of the office's monthly communications, *The Brief* and *Clerk's Corner*. Attorneys can update their contact information and register to receive minute entries electronically from the website. There are links to the office's Facebook and Twitter pages, where you can view the online information postings by links from the Clerk's main webpage without having to create you own account, or you can have the Clerk's updates feed directly into your own Facebook and Twitter accounts if you use those services. Office closures, process changes, judicial rotations and time-sensitive notices are posted and broadcast through Facebook and Twitter.

From the main page of the Clerk's Office's website, file folder icons separate the website's contents by general topics, with links to more detailed subjects within those topics. The top-center of the Clerk's website has a "Quick Links" drop-down menu to select and "jump" directly to the area that has the information you need. Clicking on the top-left section of the website's main banner from any page on the website is a convenient way to return to the home page from anywhere else within the site.

As many members of the legal community and the public are aware, the Clerk is an elected official; the Clerk's Office is established in the State Constitution as a separate agency from Superior Court, though established to support the court by maintaining records, handling court fees, restitution and other funds and by attending all hearings of record. To help those who are looking for other information outside the mandates of the Clerk's Office, the Clerk's website has links to frequently asked questions that are handled by other offices. Under the "Other Questions" section of the website, customers find direction and links to other non-Clerk functions, such as Vital Records, jury duty, marriage ceremonies, bankruptcy and matters handled by the Justice Courts.

Feel free to browse the Clerk's website – previously recognized as one of the Top-10 court websites in the world - it will likely provide answers to your questions or direct you to the source that can answer your questions. If there is more information we can add, or

an improvement we can make, let us know. The Clerk of the Superior Court is online at [www.clerkofcourt.maricopa.gov](http://www.clerkofcourt.maricopa.gov).